

# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
100008	BAPTIST HOSPITAL OF MIAMI INC	8900 N KENDALL DR
100009	UNIVERSITY OF MIAMI HOSPITAL	1400 NW 12TH AVE
100022	JACKSON MEMORIAL HOSPITAL	1611 NW 12TH AVE
100029	NORTH SHORE MEDICAL CENTER	1100 NW 95TH ST
100034	MOUNT SINAI MEDICAL CENTER	4300 ALTON RD
100038	MEMORIAL REGIONAL HOSPITAL	3501 JOHNSON ST
100039	BROWARD HEALTH BROWARD GENERAL MEDICAL CENTER	1600 S ANDREWS AVE
100050	PALM SPRINGS GENERAL HOSPITAL	1475 W 49TH ST
100053	HIALEAH HOSPITAL	651 E 25TH ST
100061	MERCY HOSPITAL INC	3663 S MIAMI AVE
100073	HOLY CROSS HOSPITAL INC	4725 N FEDERAL HWY
100076	METROPOLITAN HOSPITAL OF MIAMI	5959 NW 7TH ST
100086	BROWARD HEALTH NORTH BROWARD MEDICAL CENTER	201 E SAMPLE RD
100125	HOMESTEAD HOSPITAL	975 BAPTIST WAY
100131	AVENTURA HOSPITAL AND MEDICAL CENTER	20900 BISCAYNE BLVD
100154	SOUTH MIAMI HOSPITAL, INC	6200 SW 73RD ST

# Miami\_(HCAHPS)

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Address 2	Address 3	City	State
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI BEACH	FL
		HOLLYWOOD	FL
		FORT LAUDERDALE	FL
		HIALEAH	FL
		HIALEAH	FL
		MIAMI	FL
		FORT LAUDERDALE	FL
		MIAMI	FL
		POMPANO BEACH	FL
		HOMESTEAD	FL
		AVENTURA	FL
		SOUTH MIAMI	FL

# Miami\_(HCAHPS)

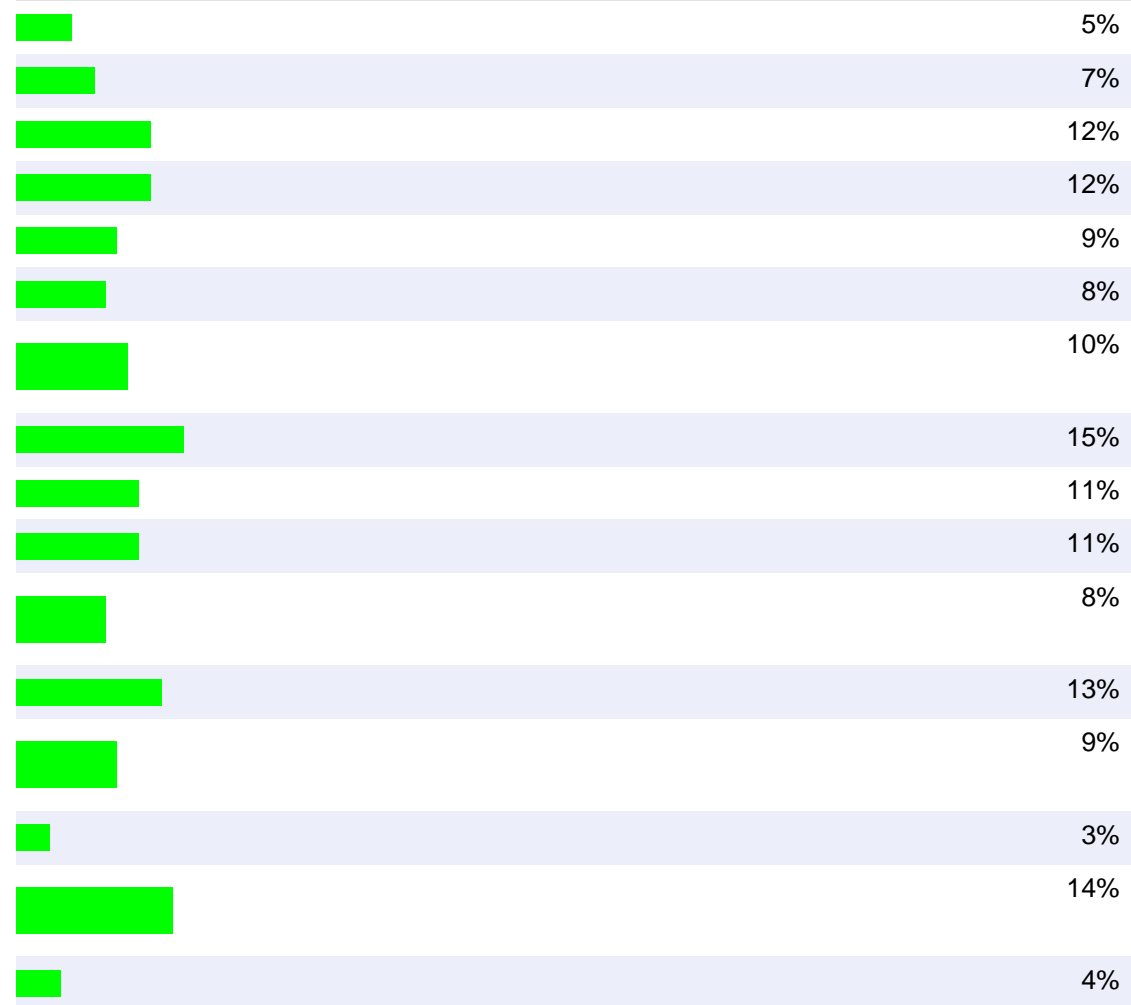
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
33176	MIAMI-DADE	7865961960
33136	MIAMI-DADE	3053255511
33136	MIAMI-DADE	3055851111
33150	MIAMI-DADE	3058356000
33140	MIAMI-DADE	3056742121
33021	BROWARD	9549872000
33316	BROWARD	9543554400
33012	MIAMI-DADE	3055582500
33013	MIAMI-DADE	3056936100
33133	MIAMI-DADE	3052852121
33308	BROWARD	9547718000
33126	MIAMI-DADE	3052641000
33064	BROWARD	9547866950
33033	MIAMI-DADE	7862438000
33180	MIAMI-DADE	3056827000
33143	MIAMI-DADE	7866624000

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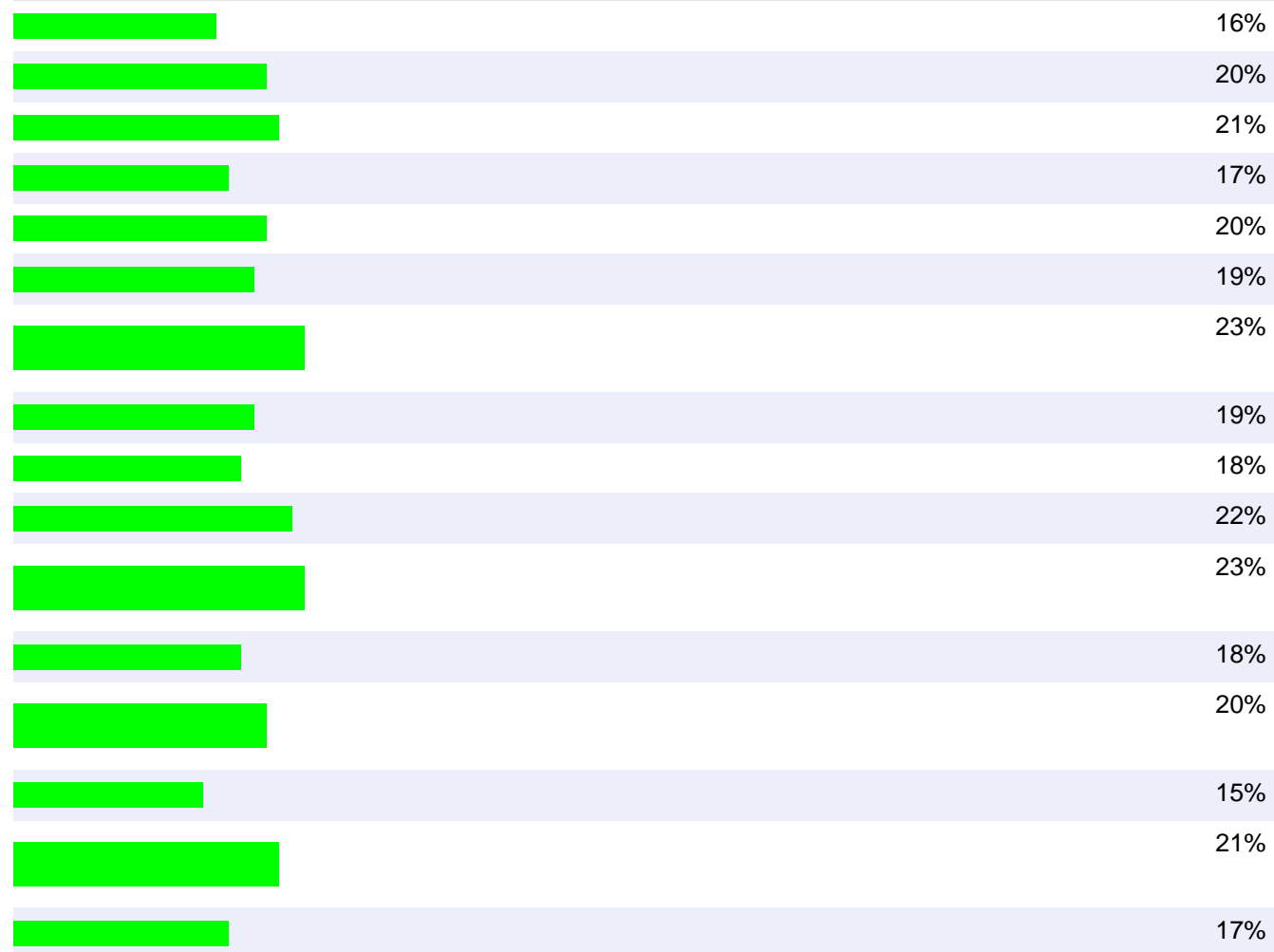
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

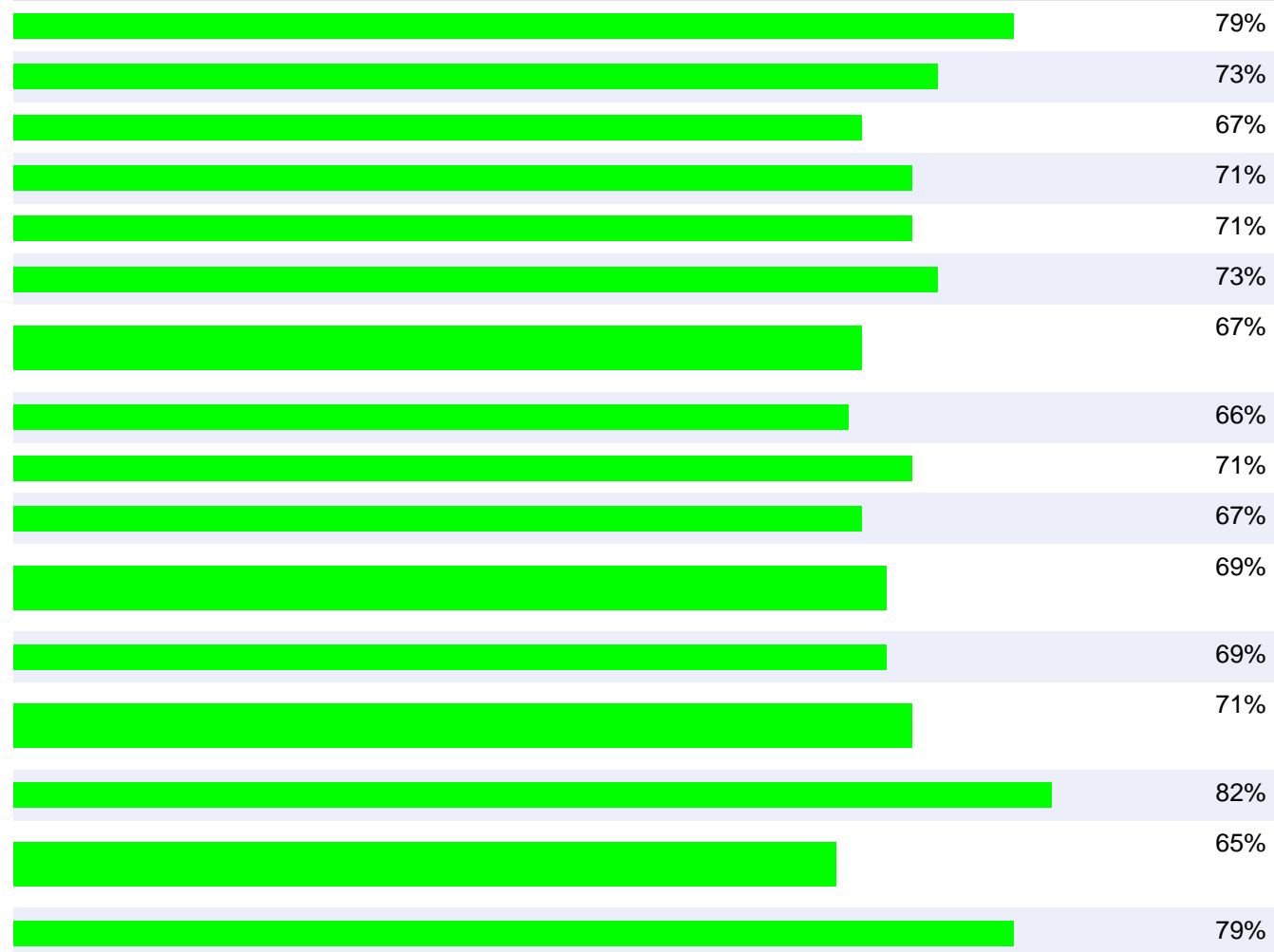
Percent of patients who reported that their nurses "Usually" communicated well.



# Miami\_(HCAHPS)

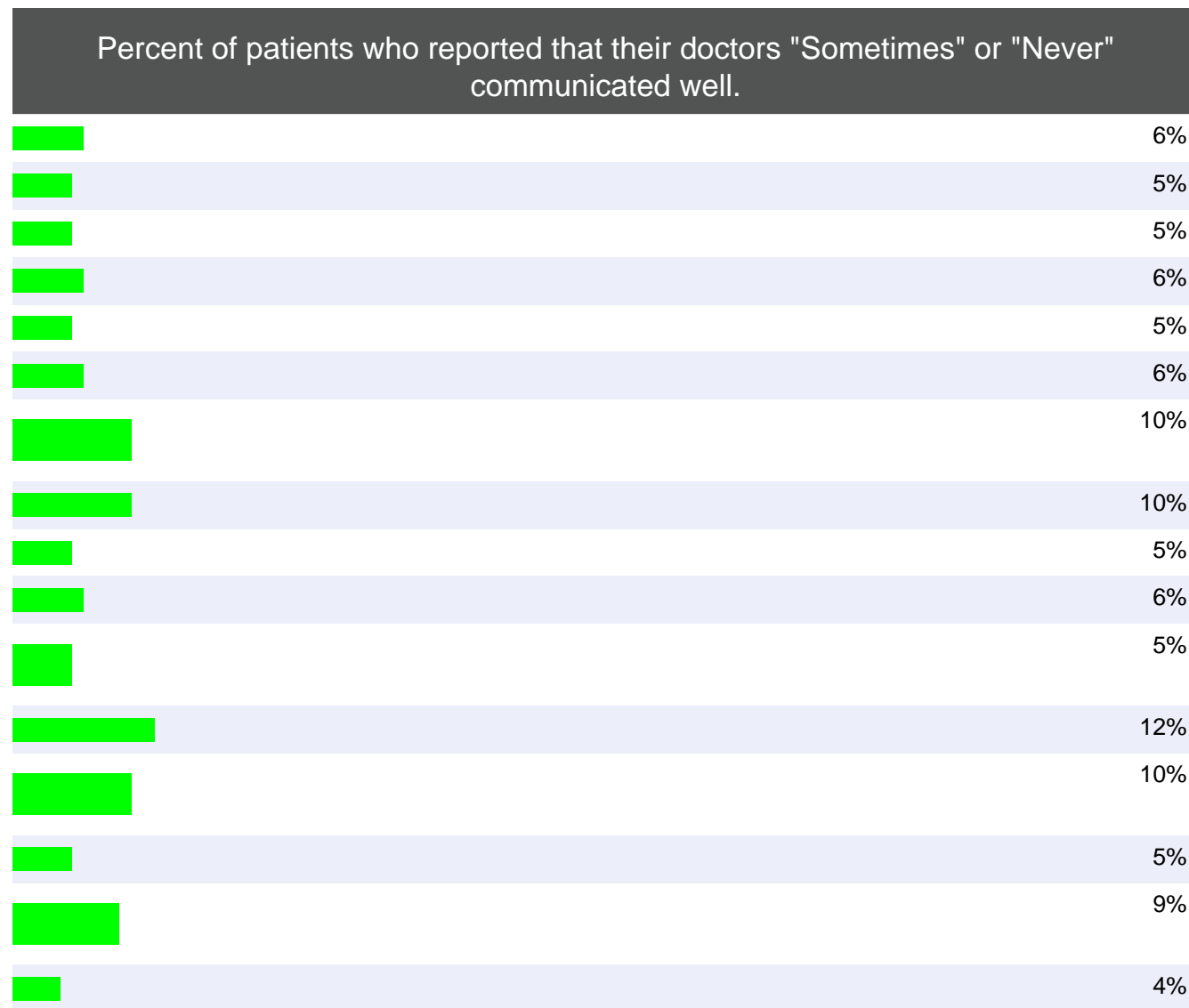
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



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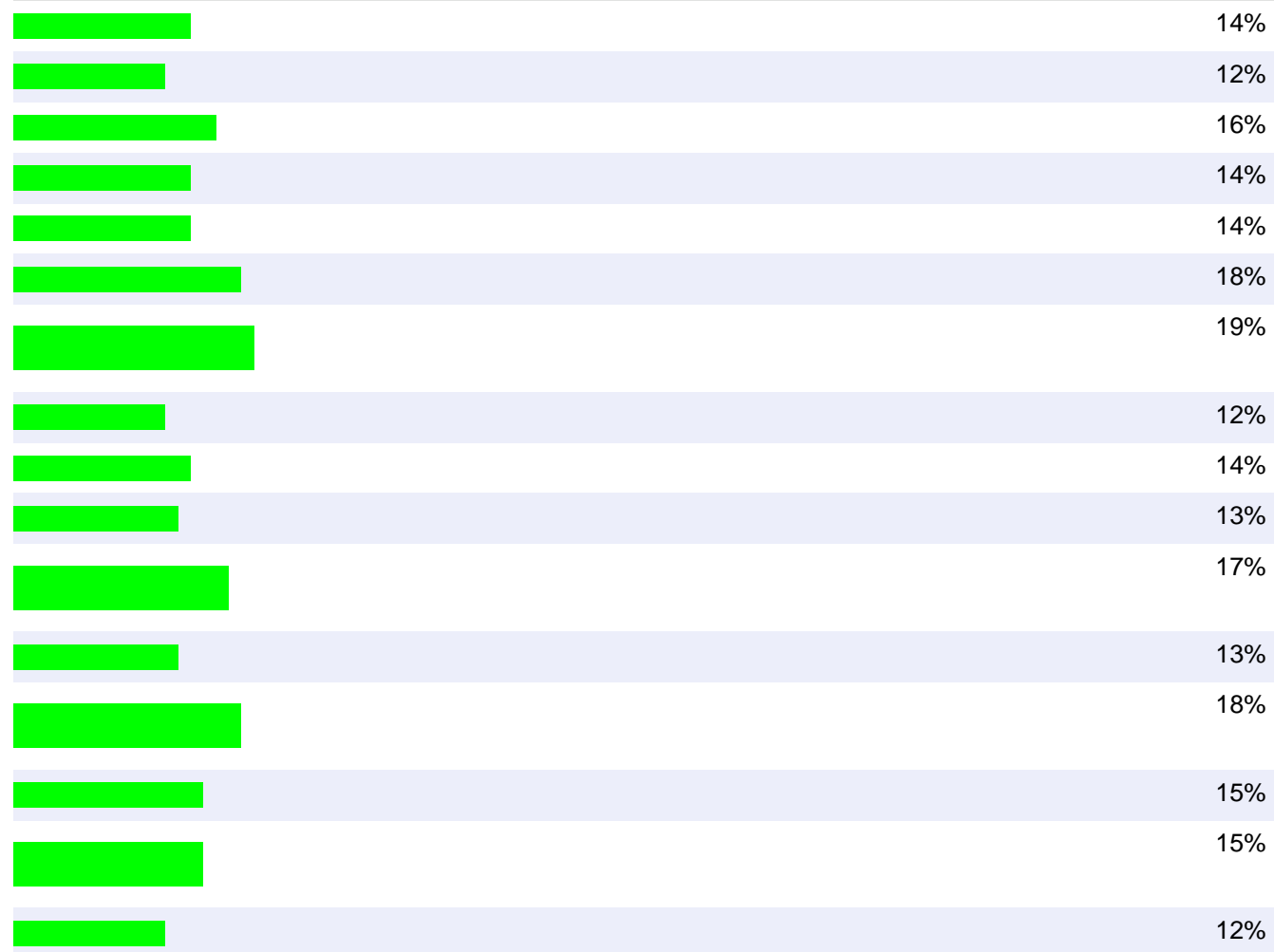
Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.

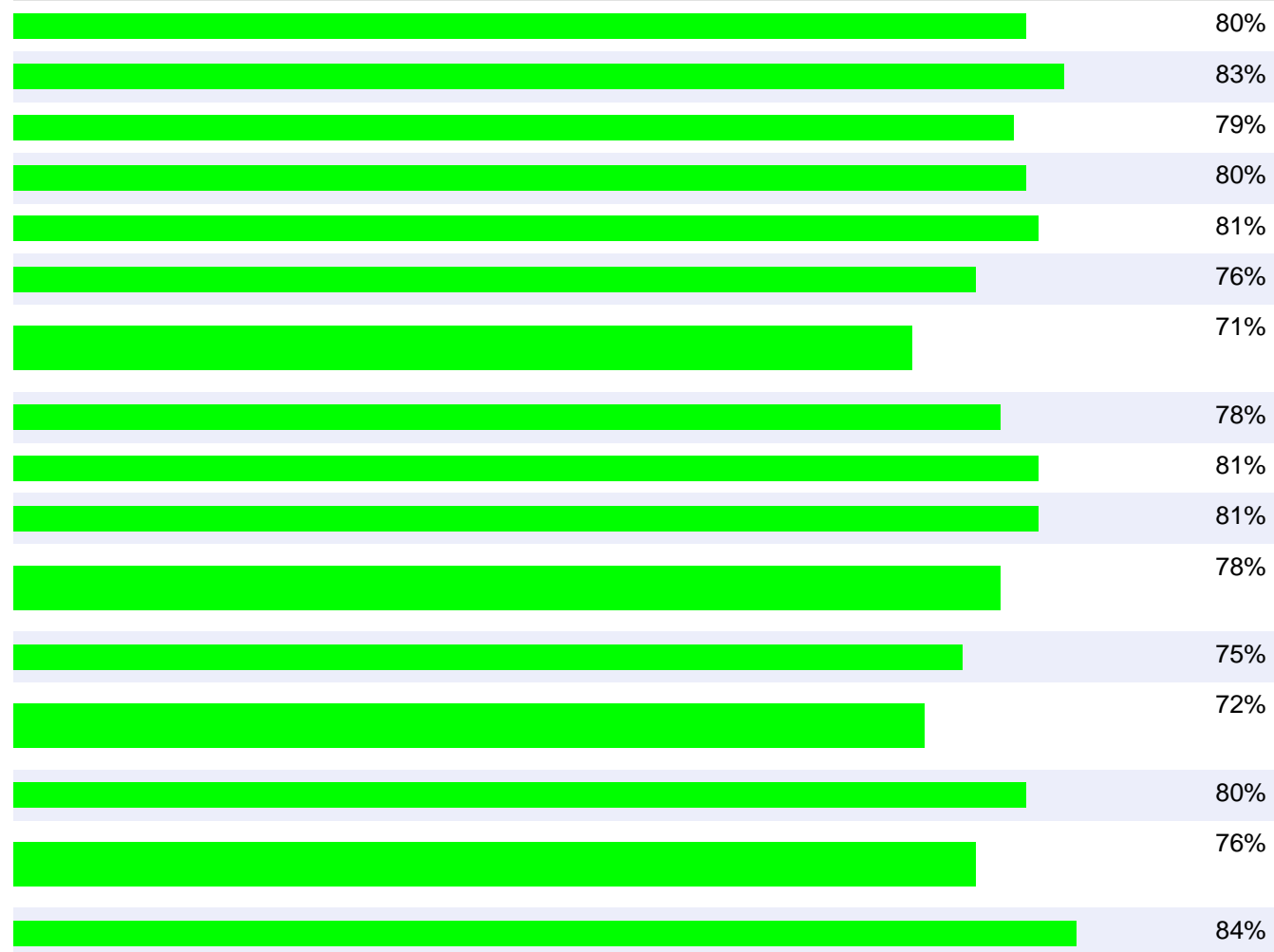




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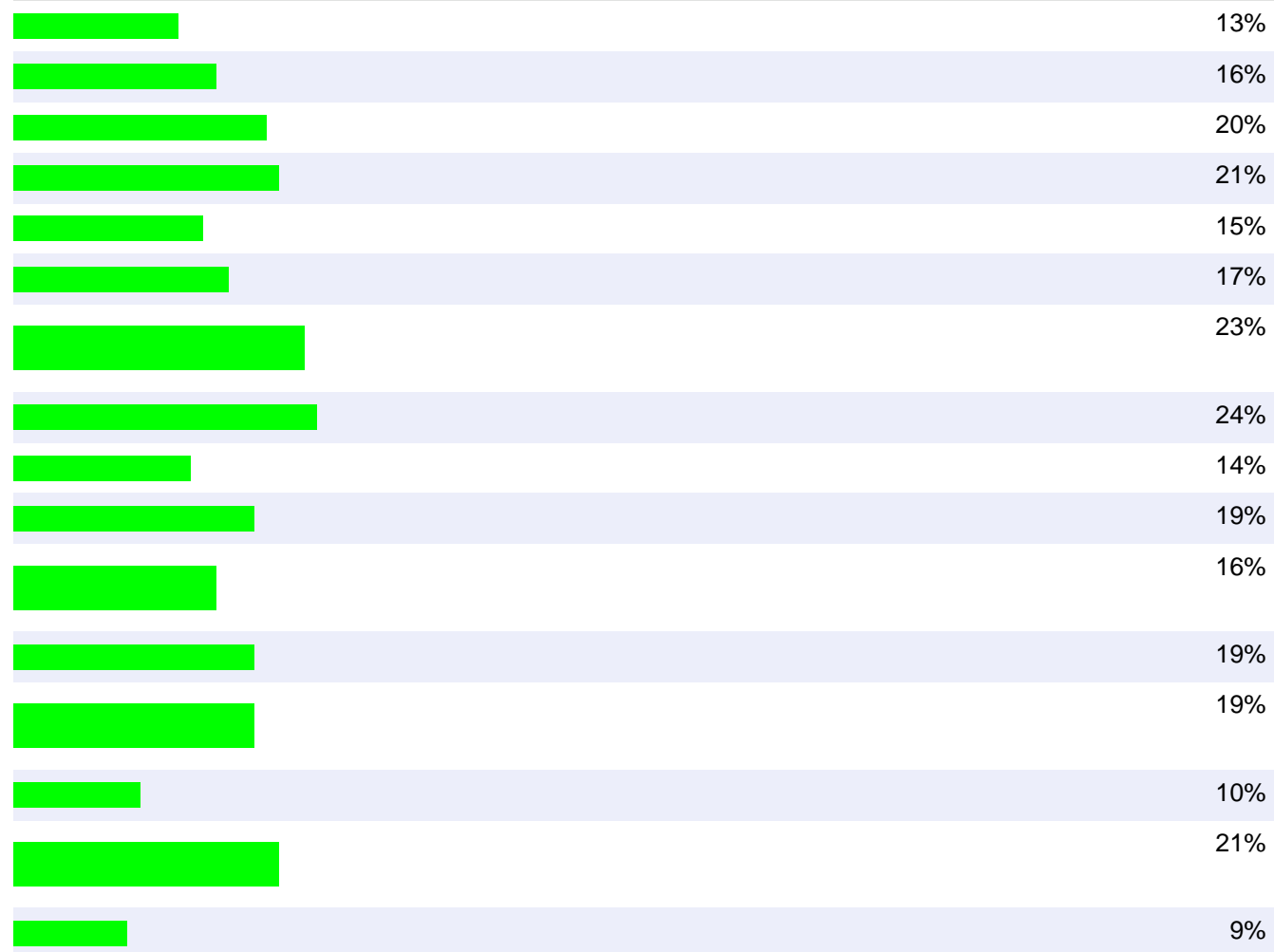
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

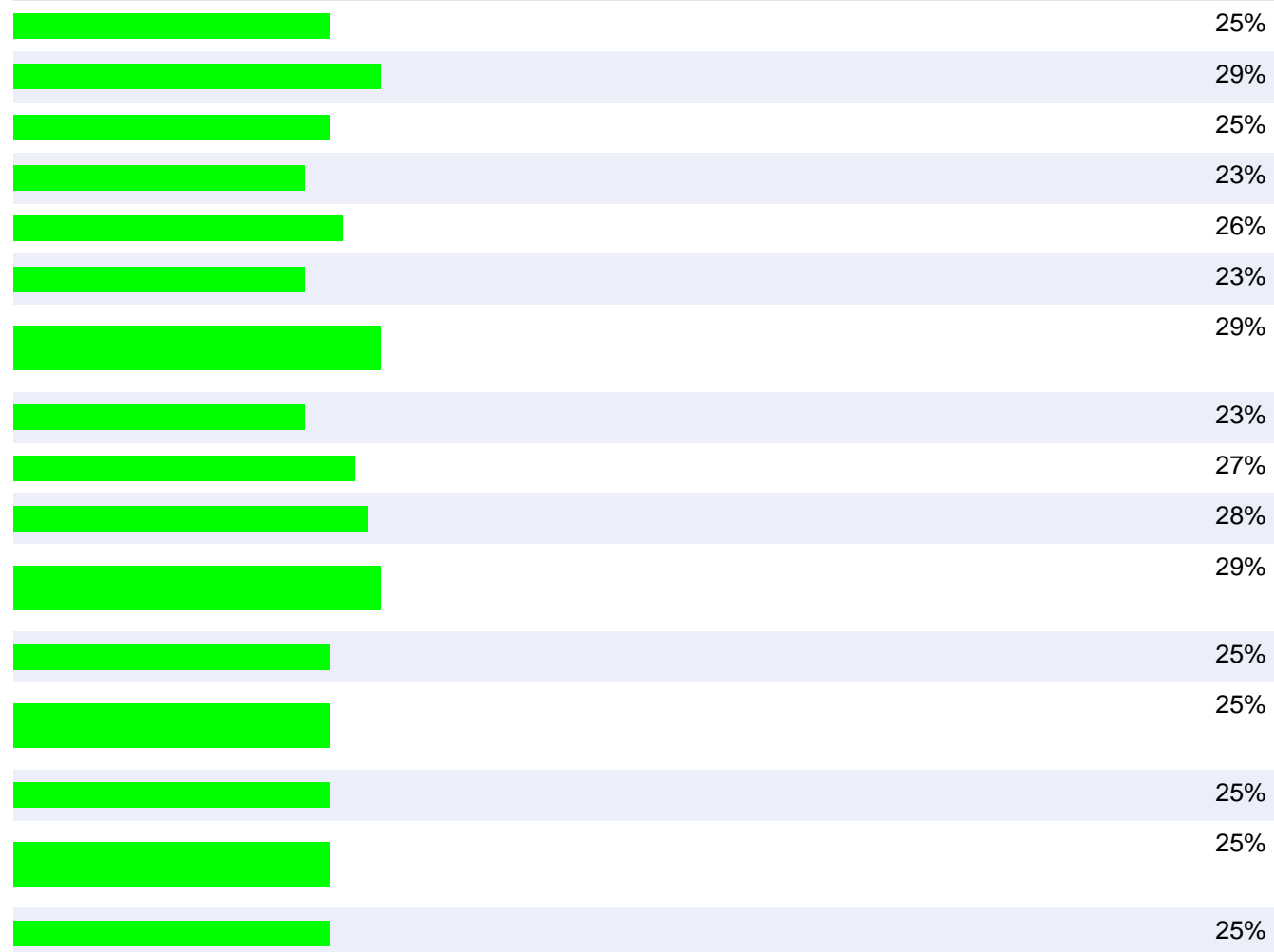
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

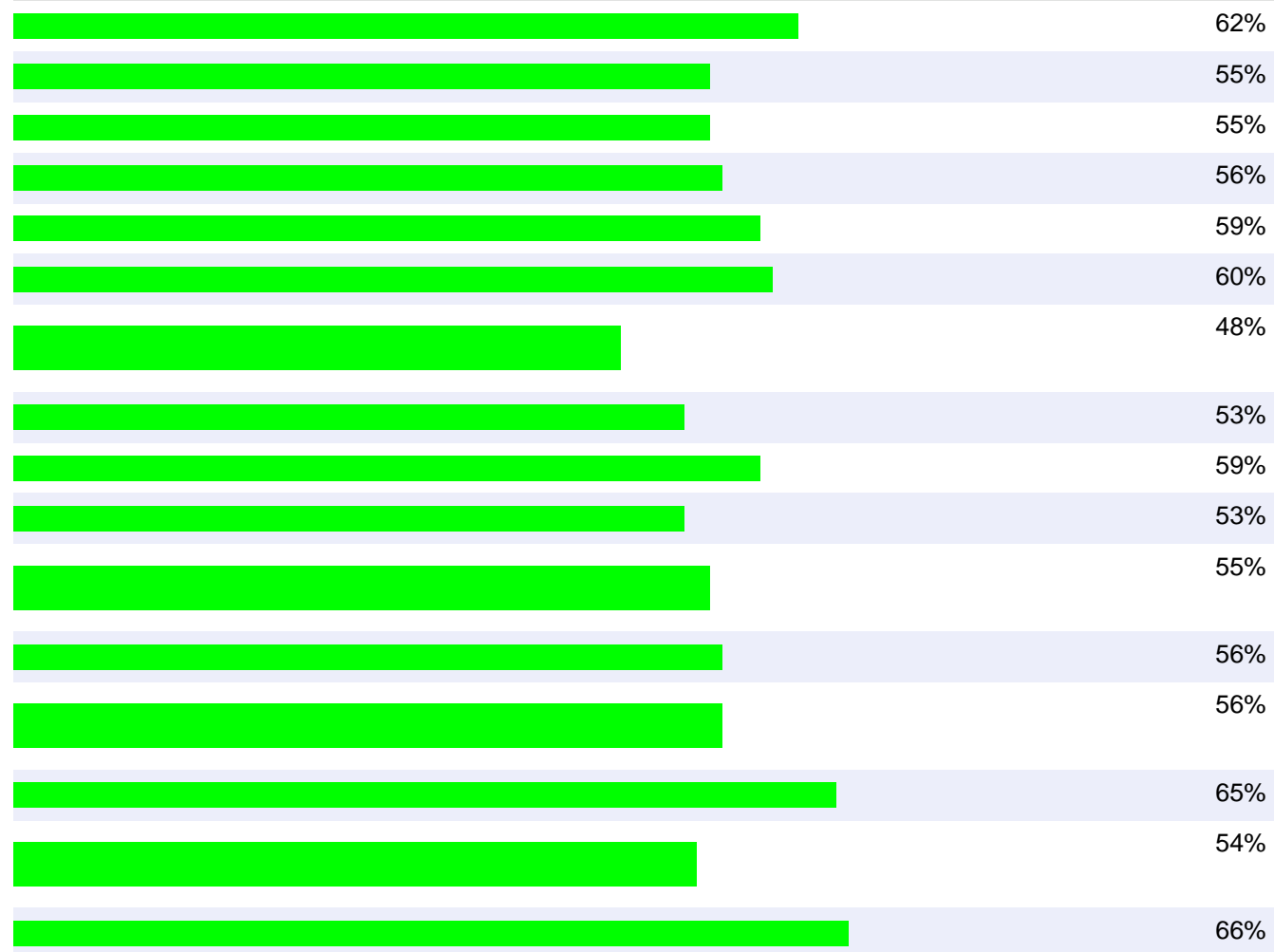
Percent of patients who reported that they "Usually" received help as soon as they wanted.



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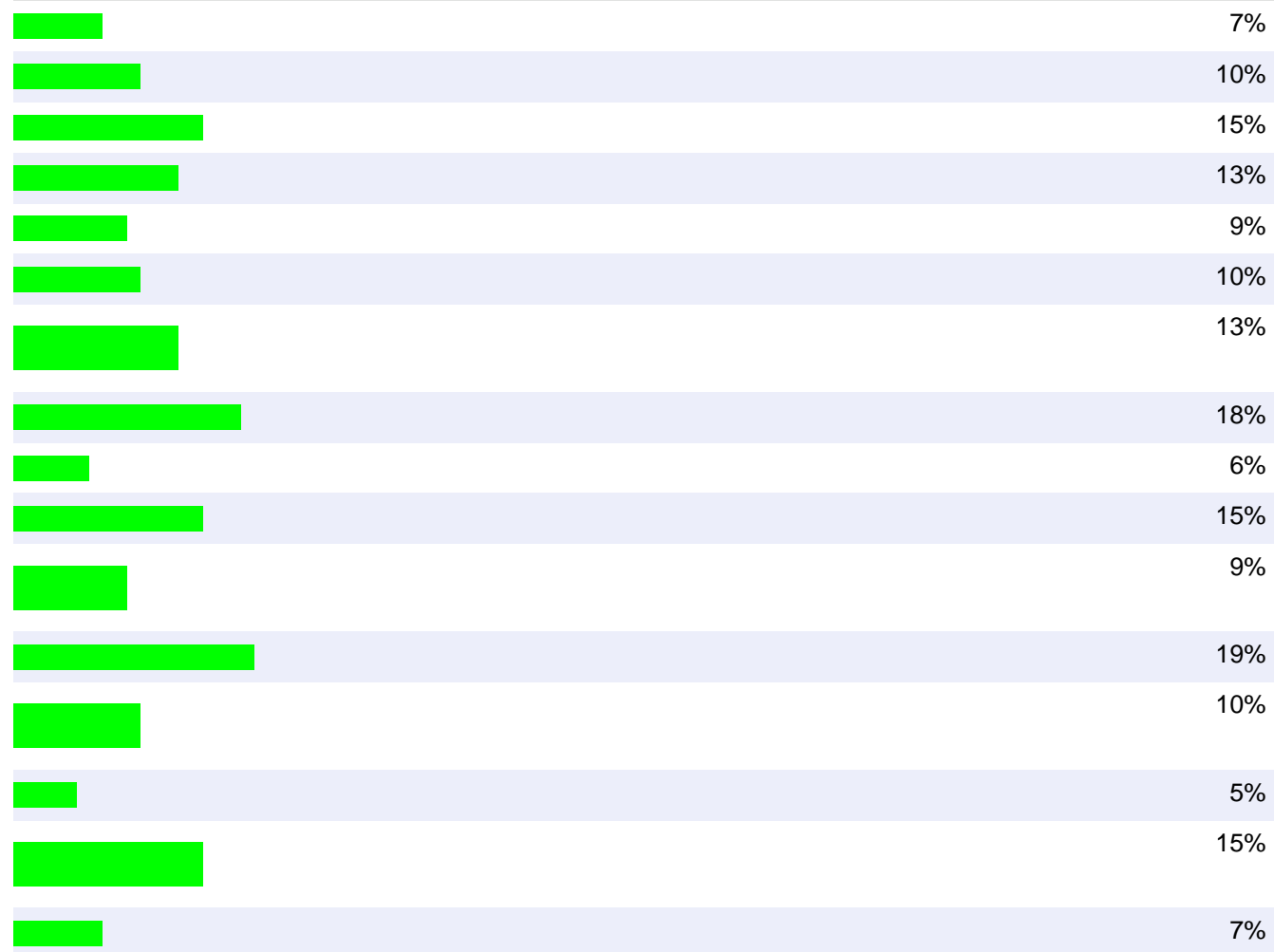
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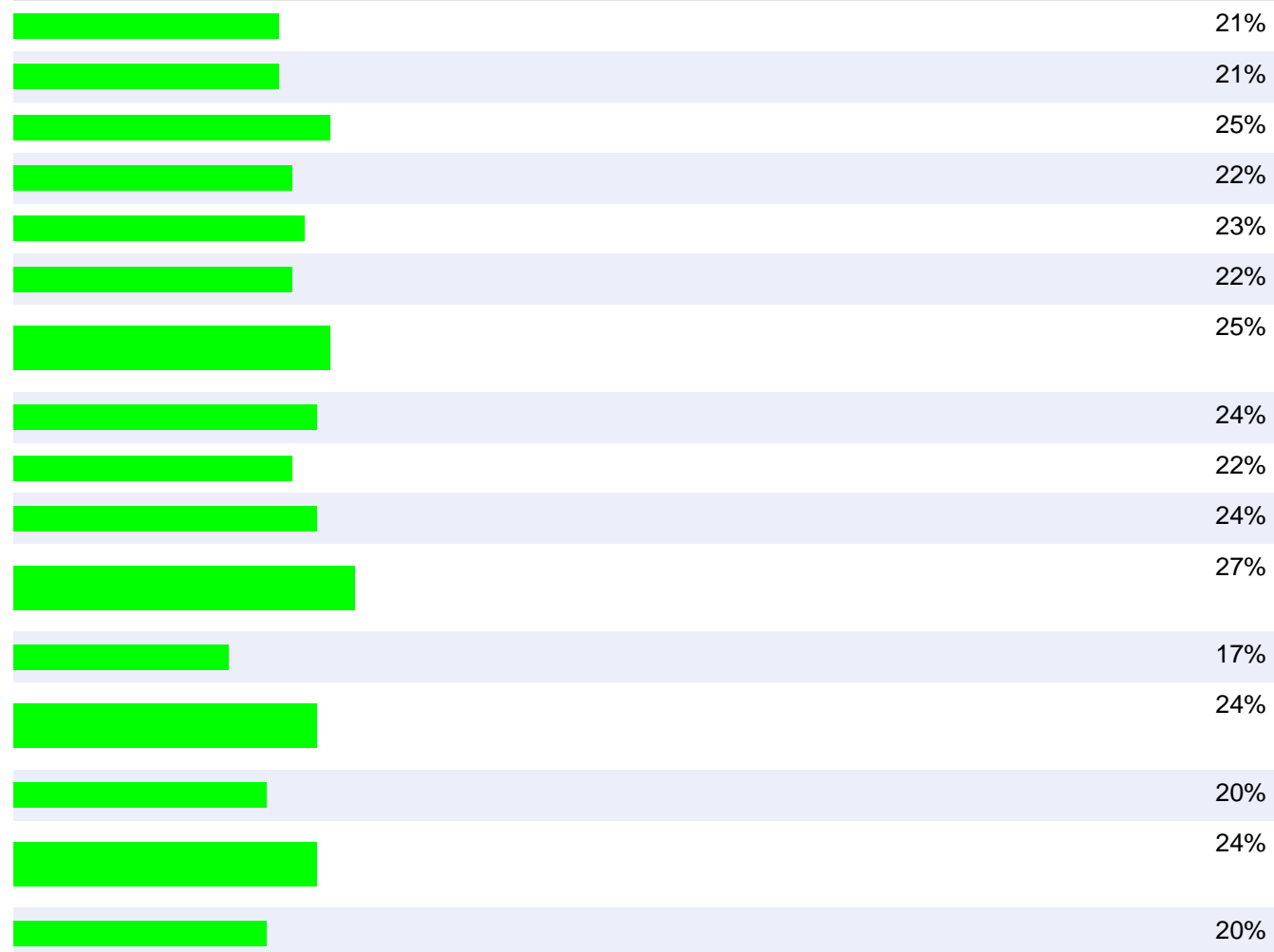
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

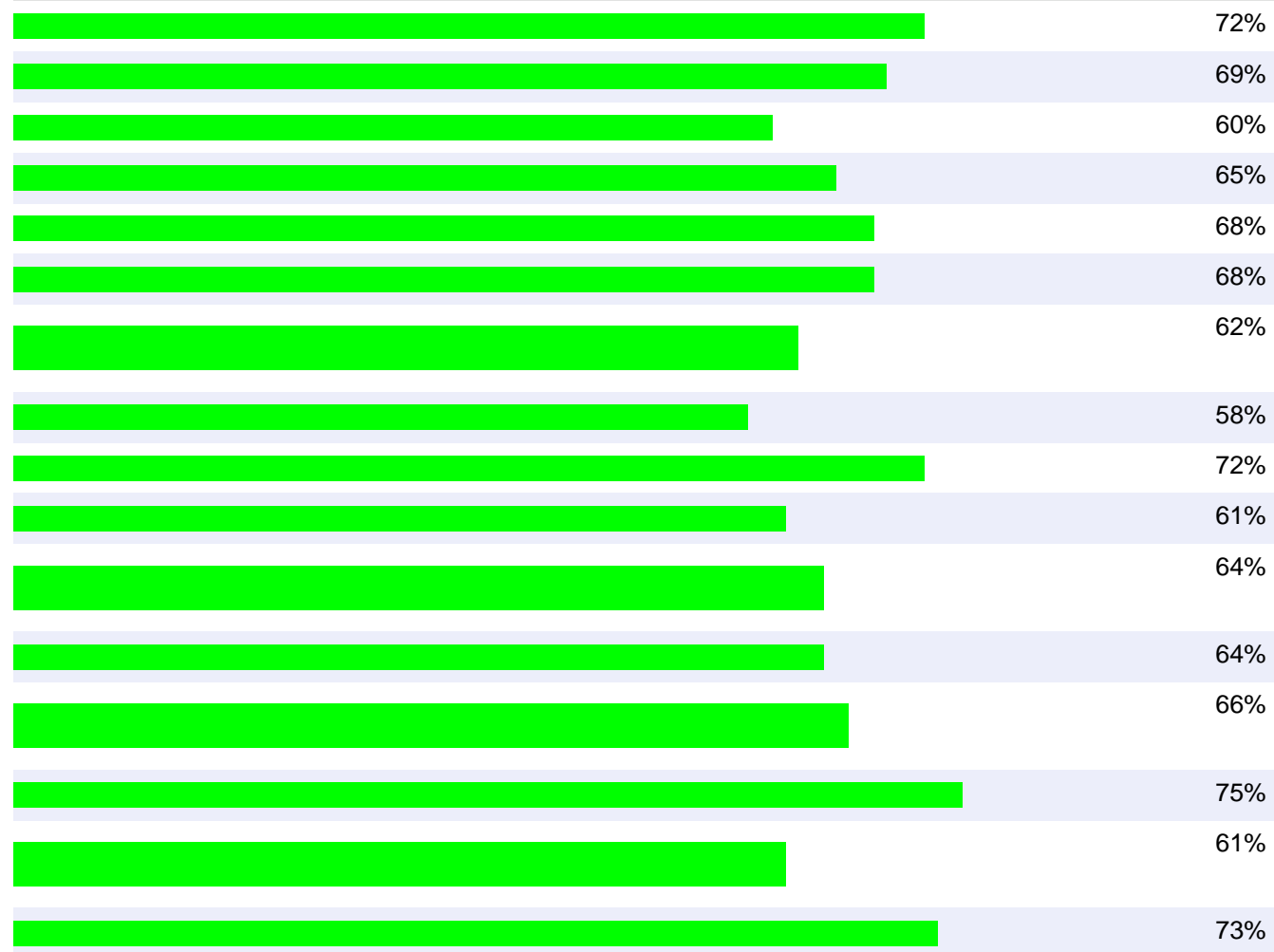
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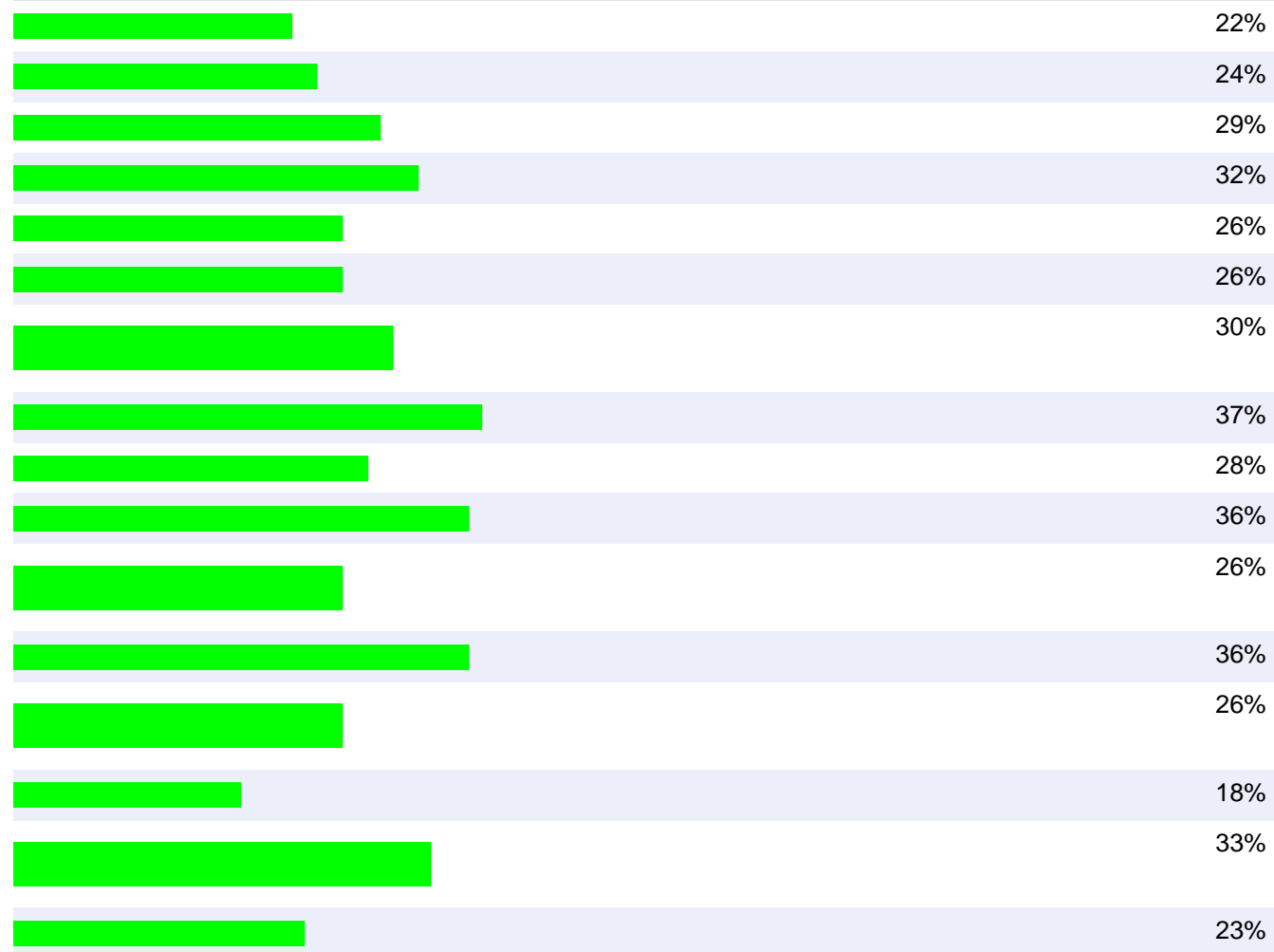
Percent of patients who reported that their pain was "Always" well controlled.



# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

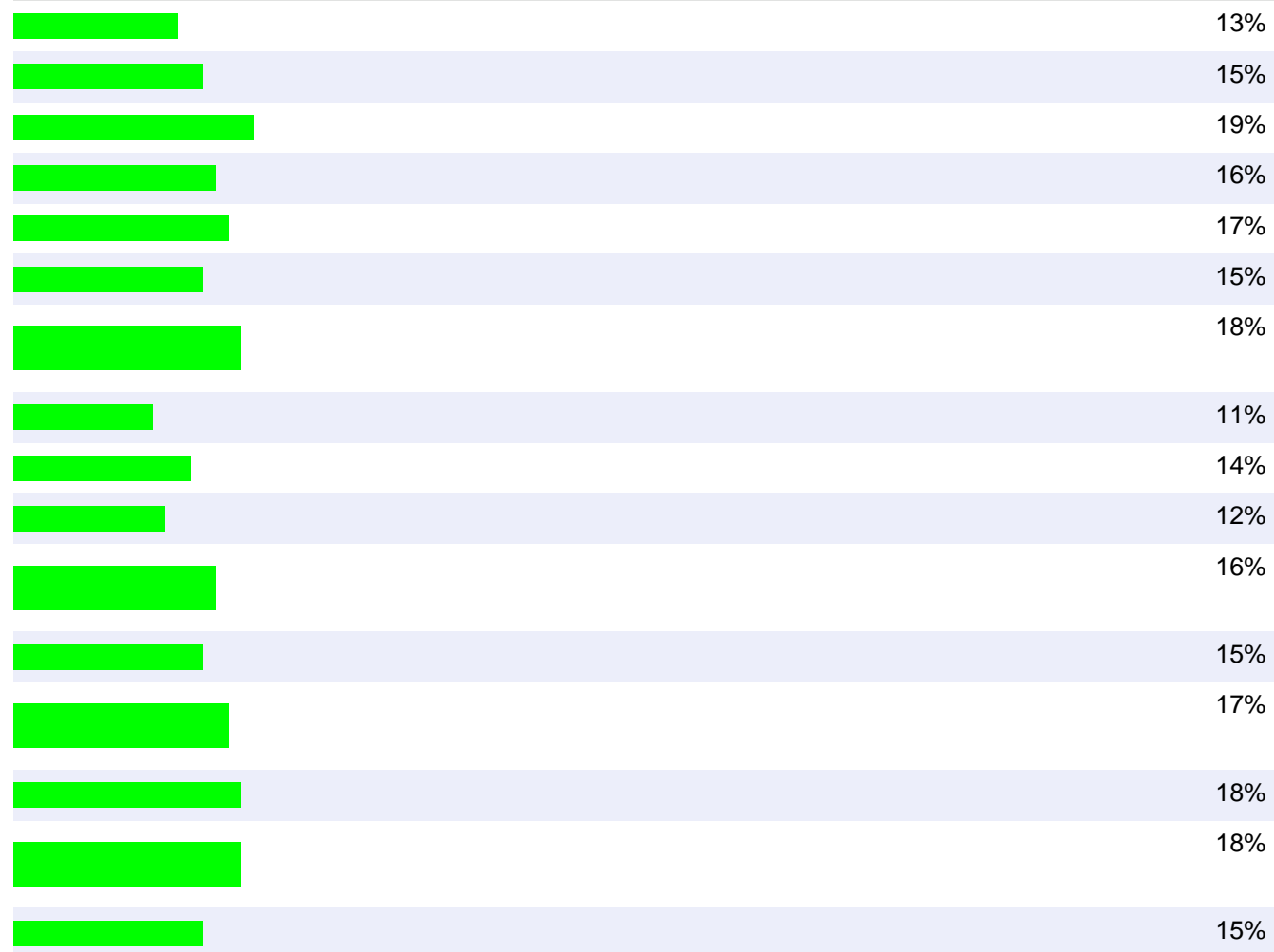




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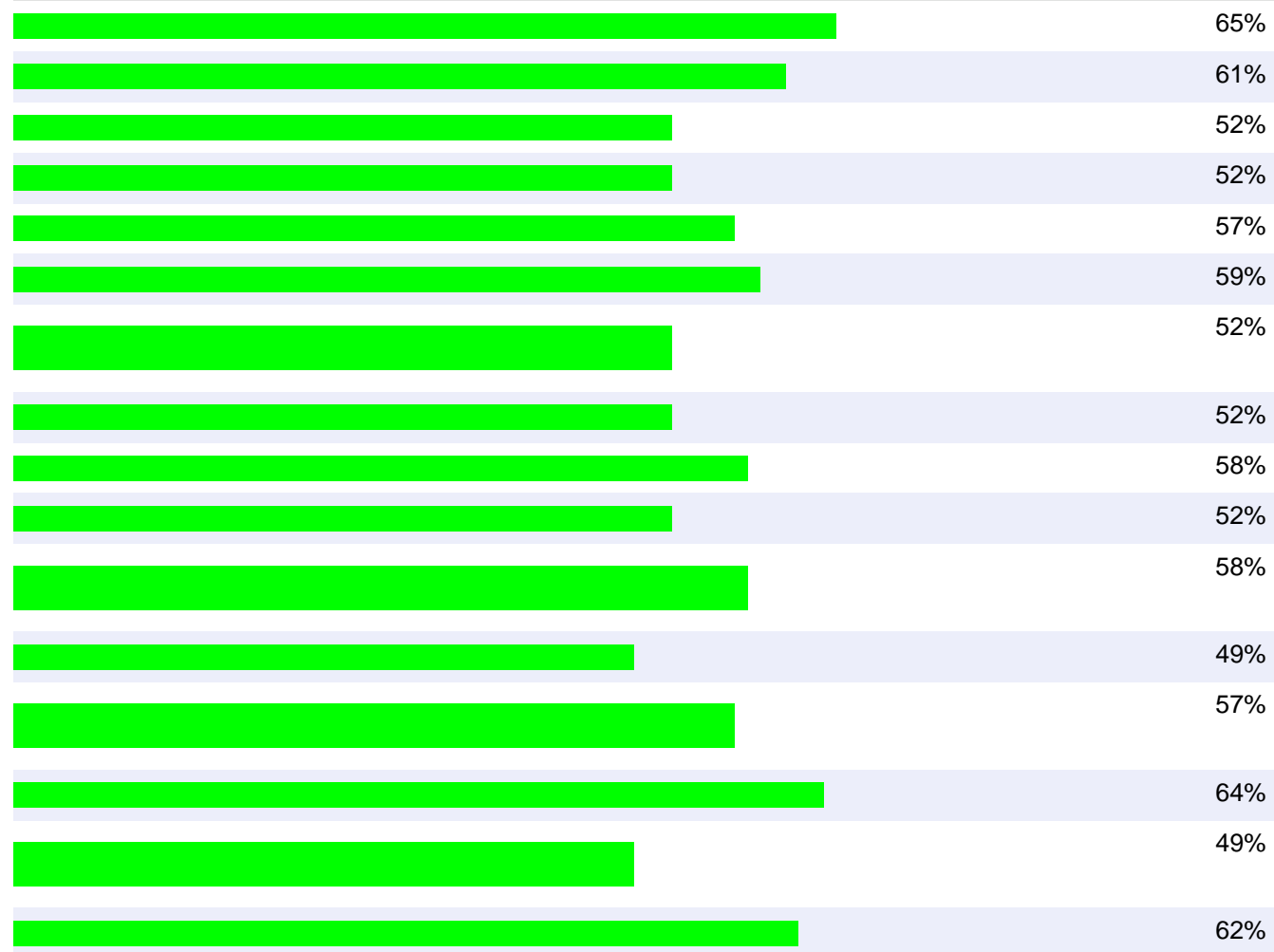
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

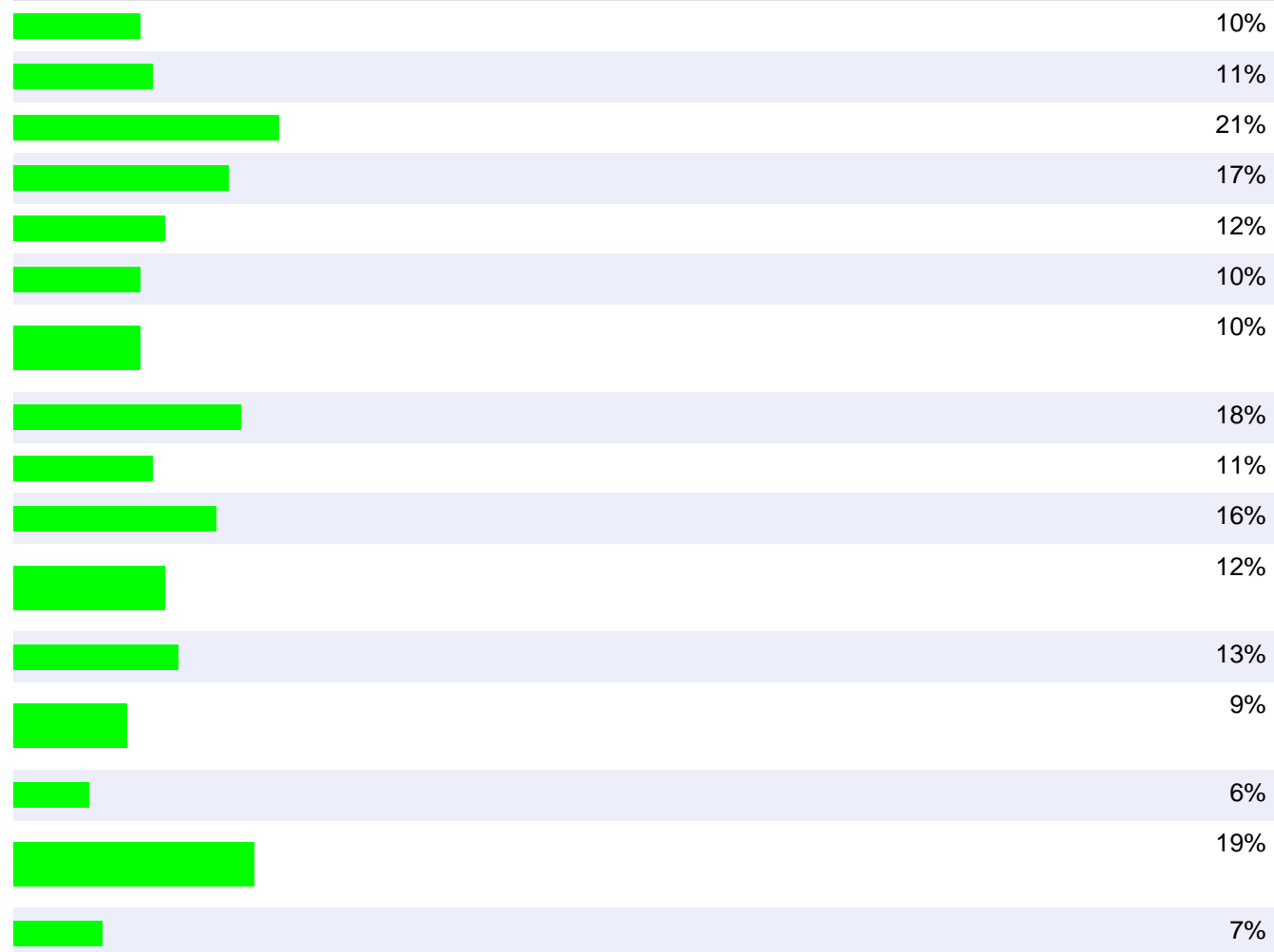
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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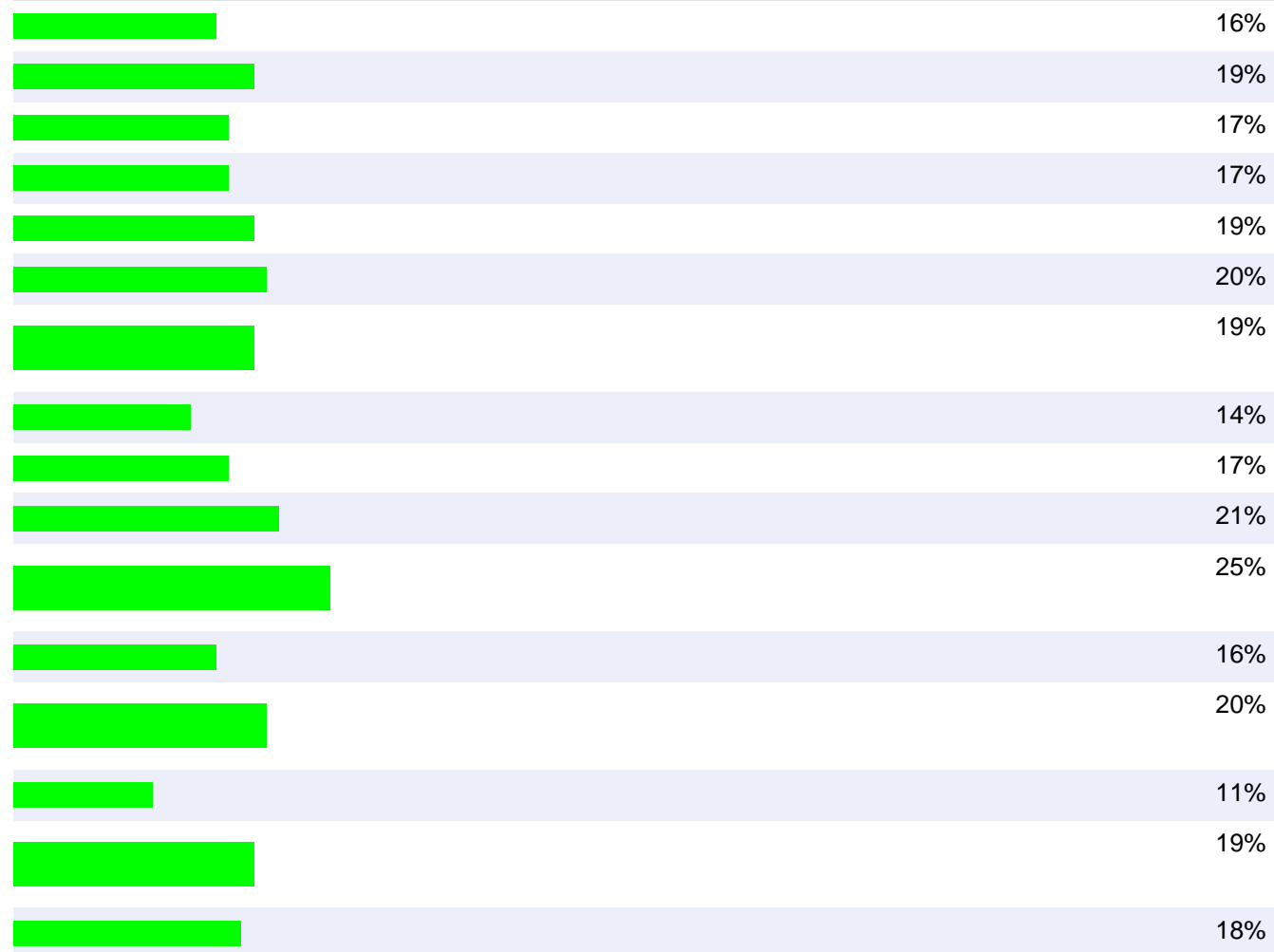
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

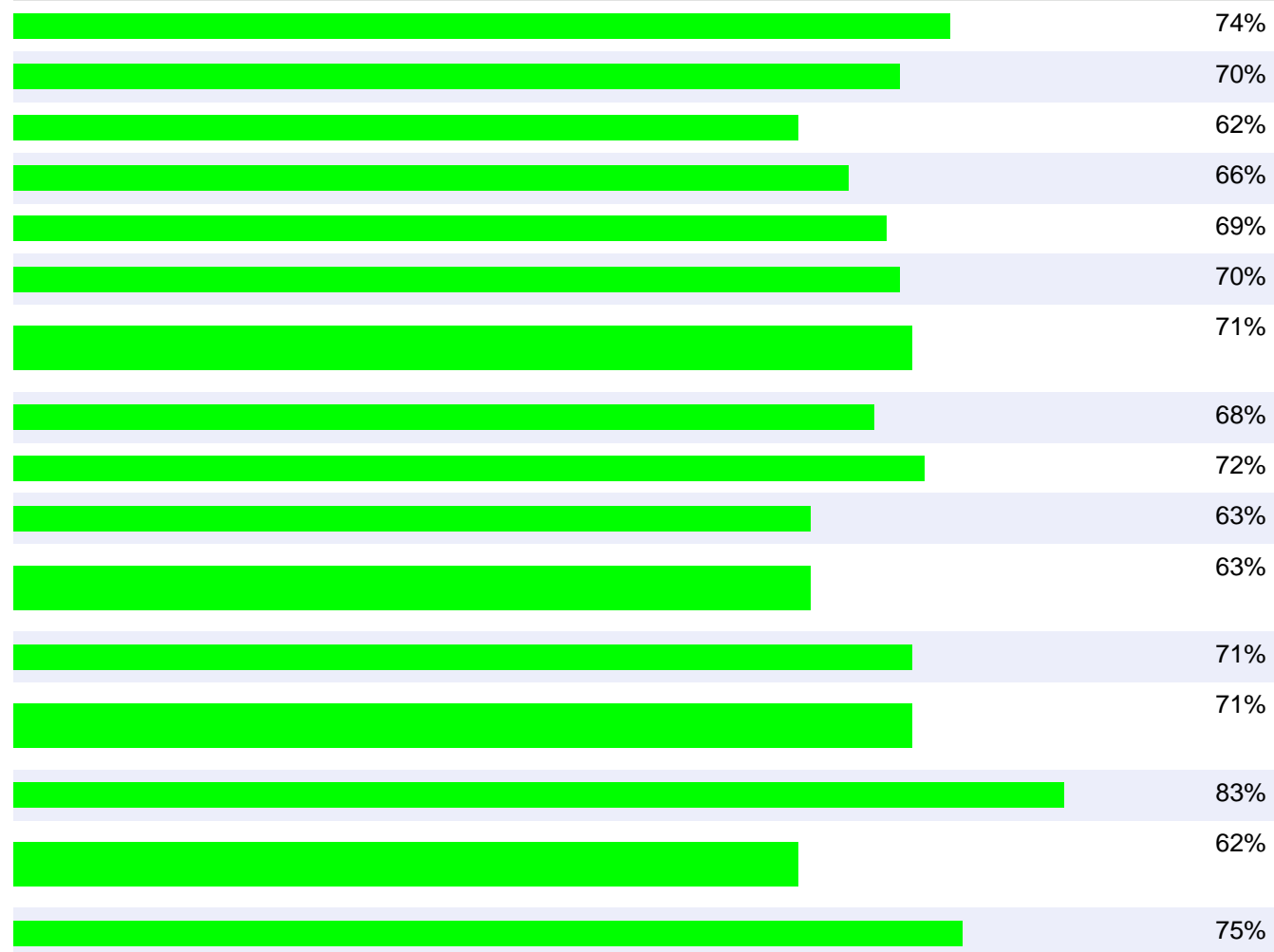
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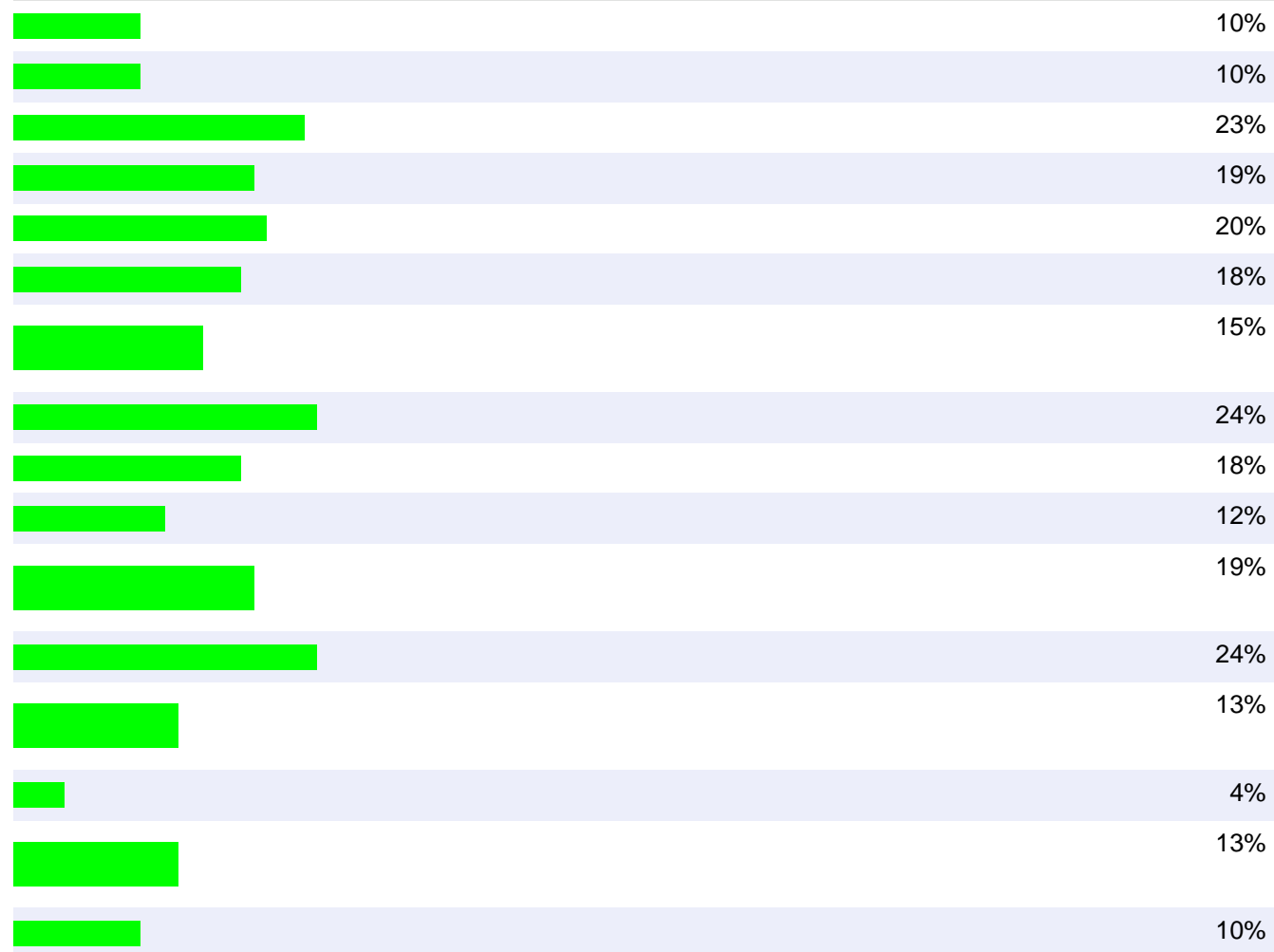
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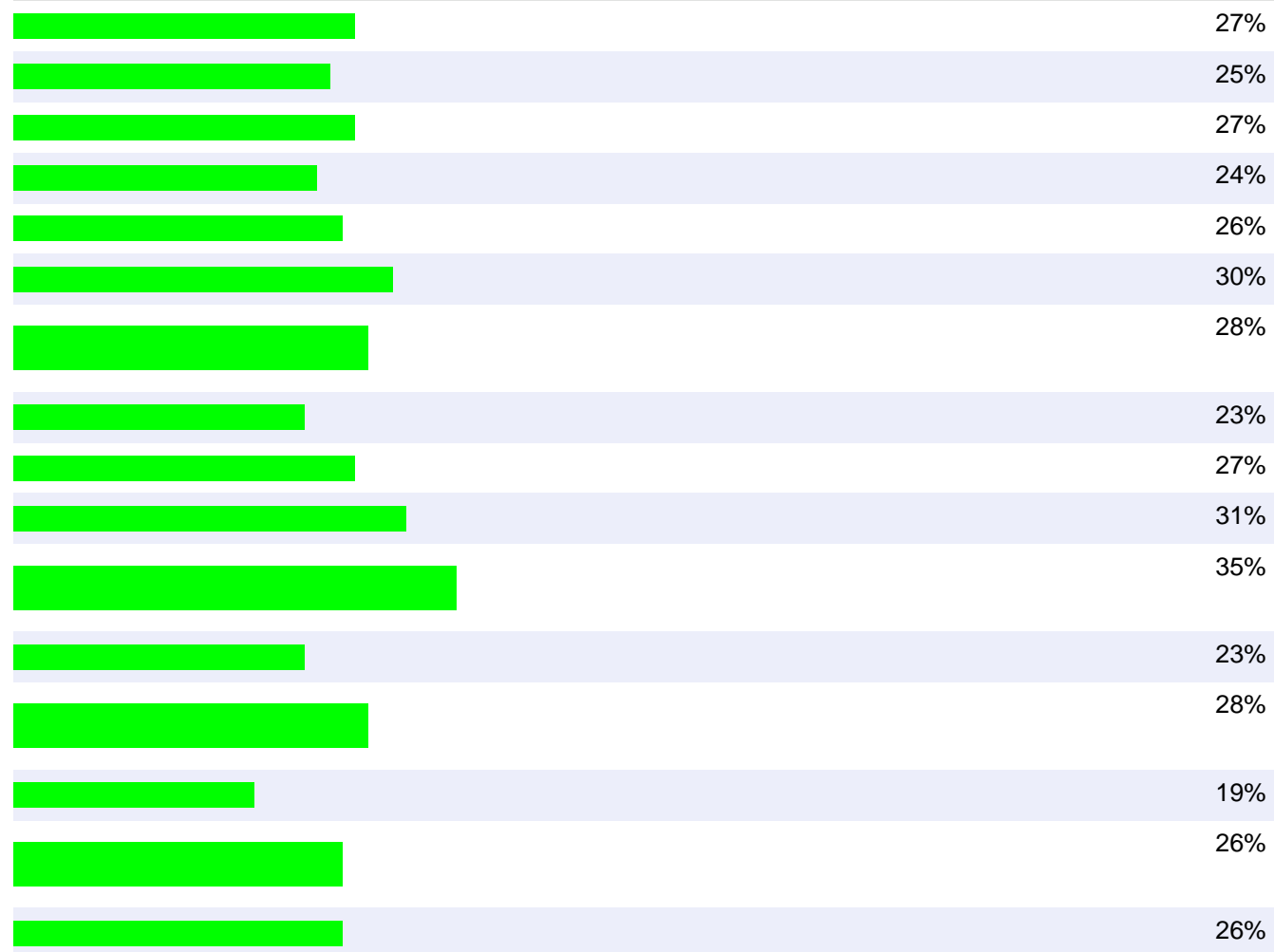
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

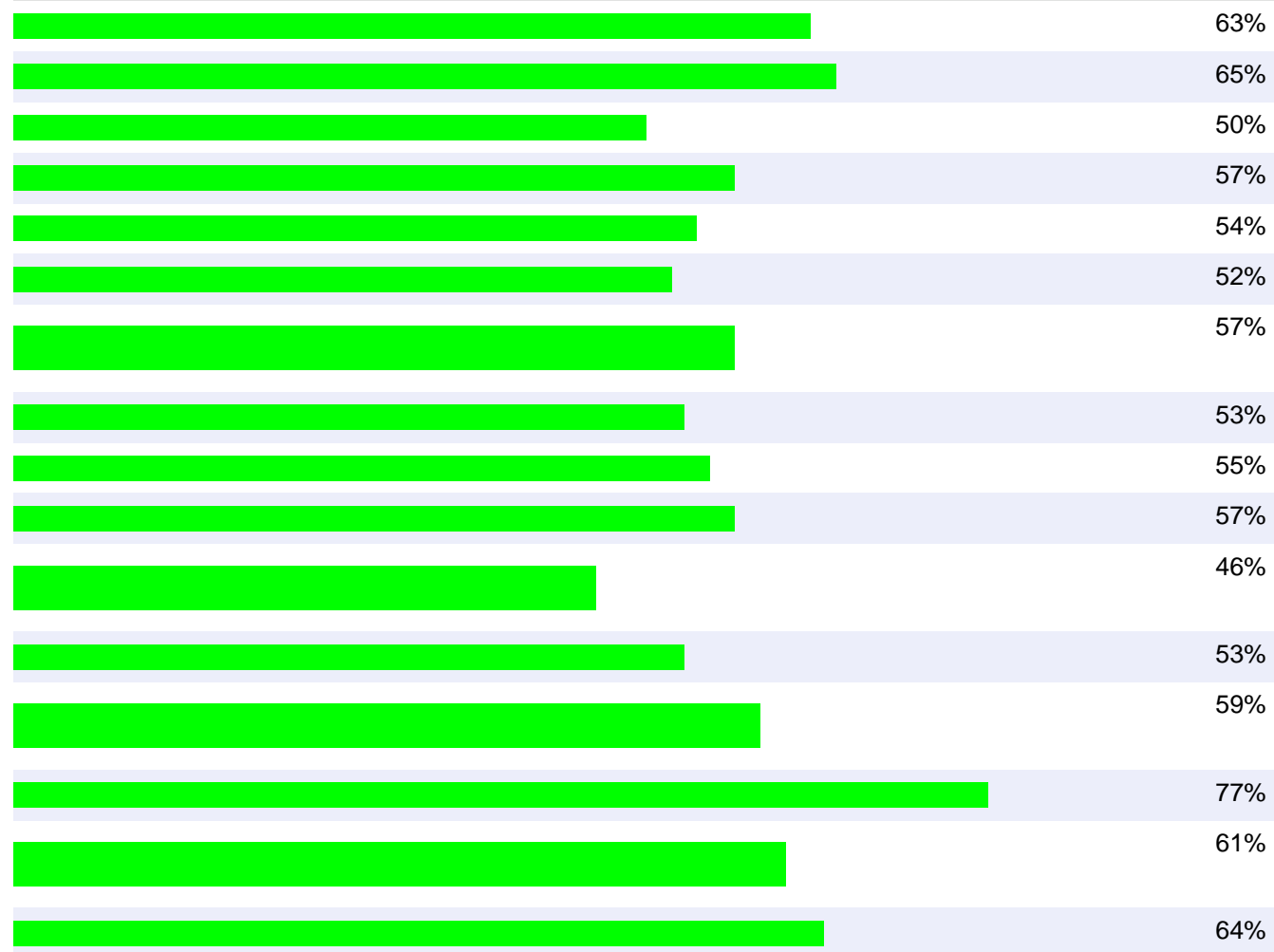
Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.

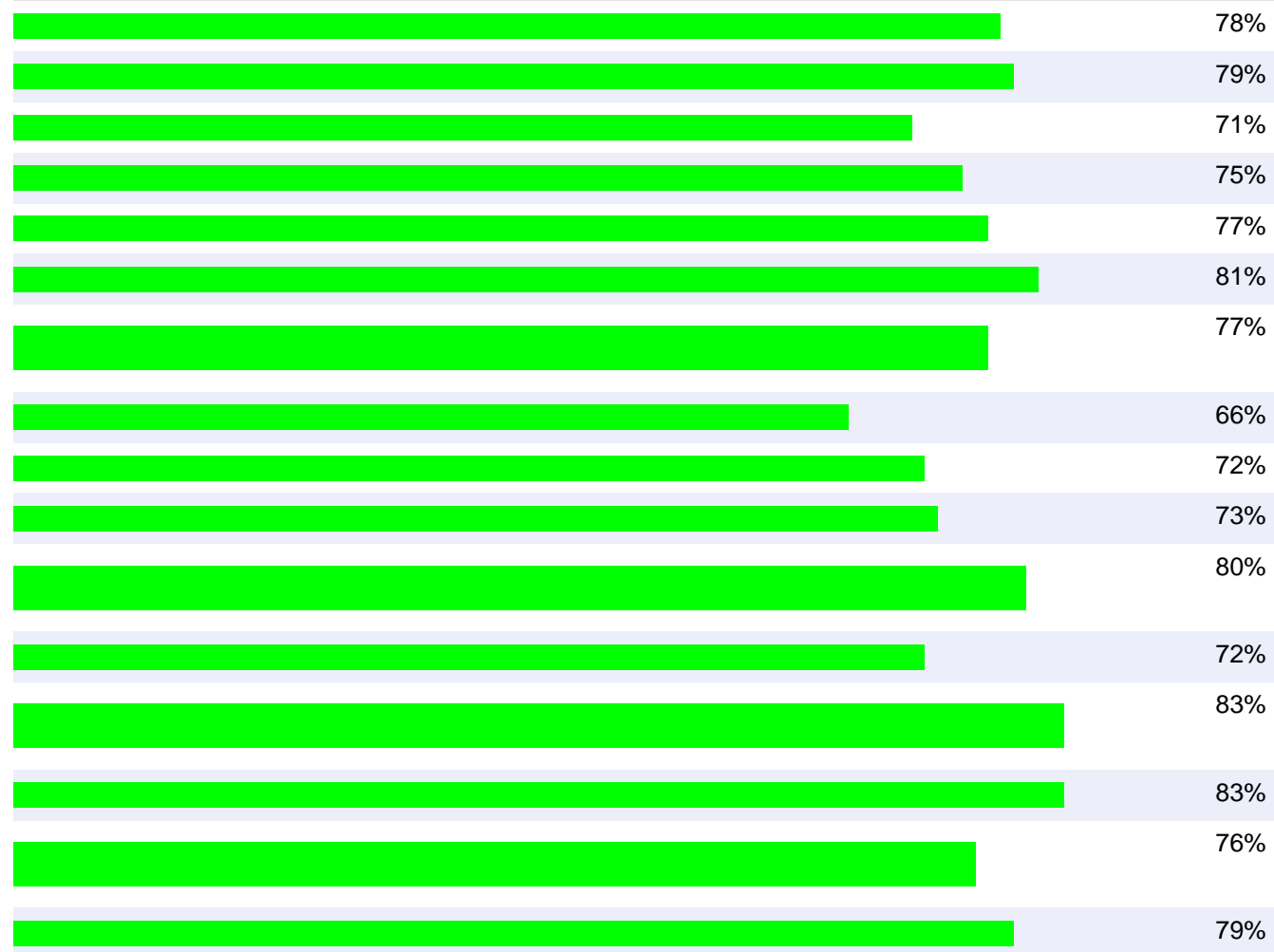




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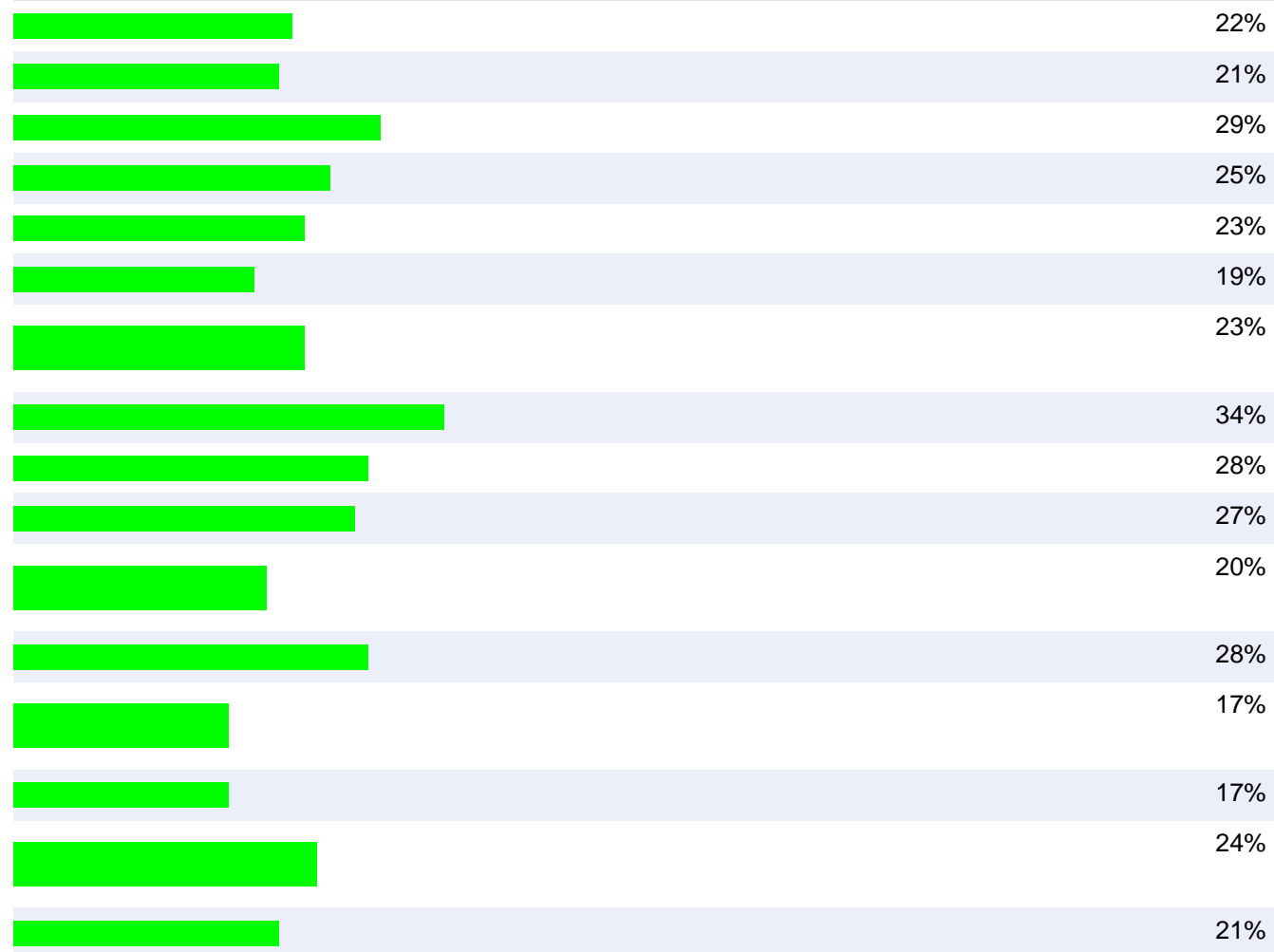
Percent of patients who reported that YES,they were given information about what to do during their recovery at home.



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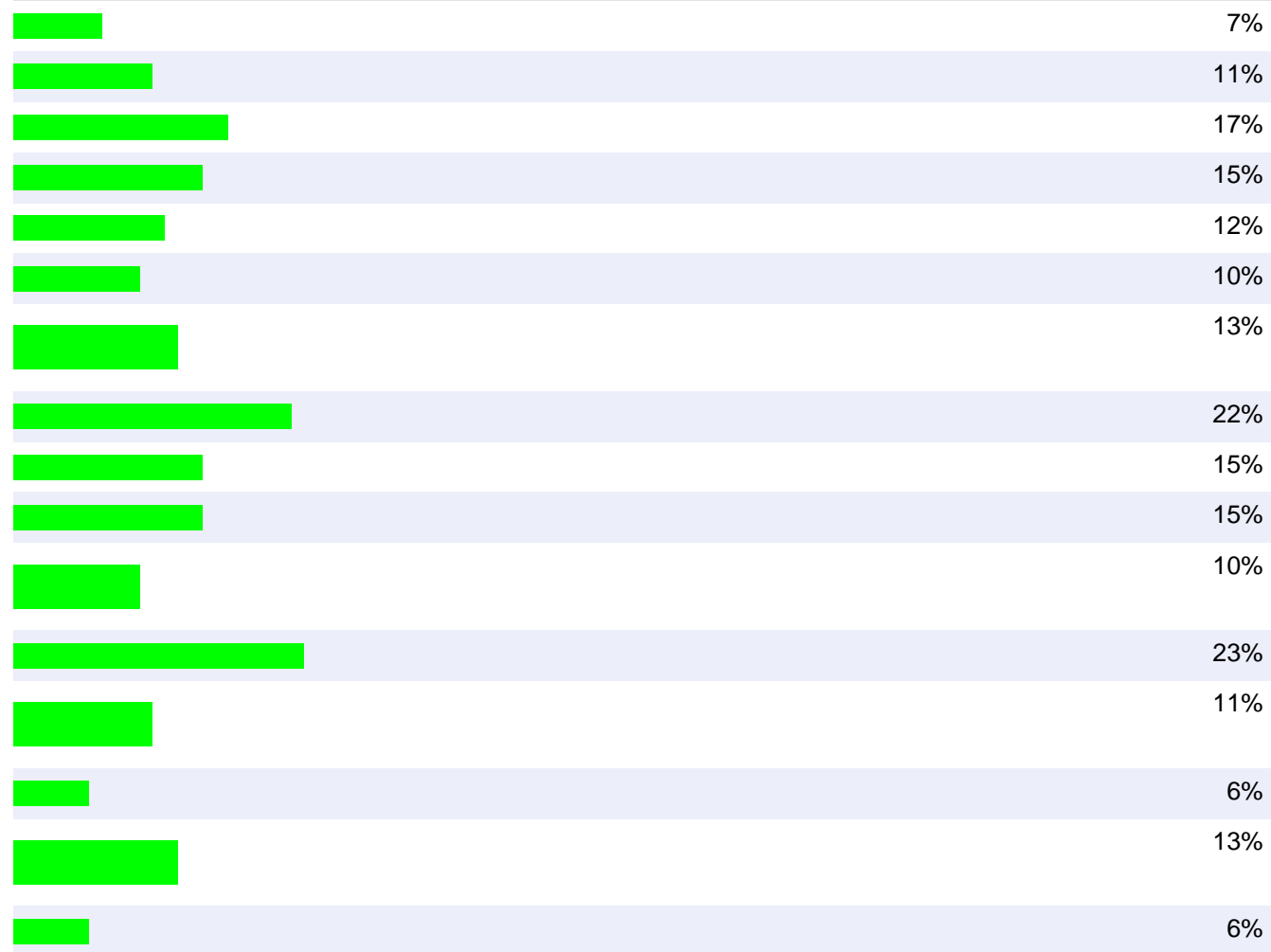
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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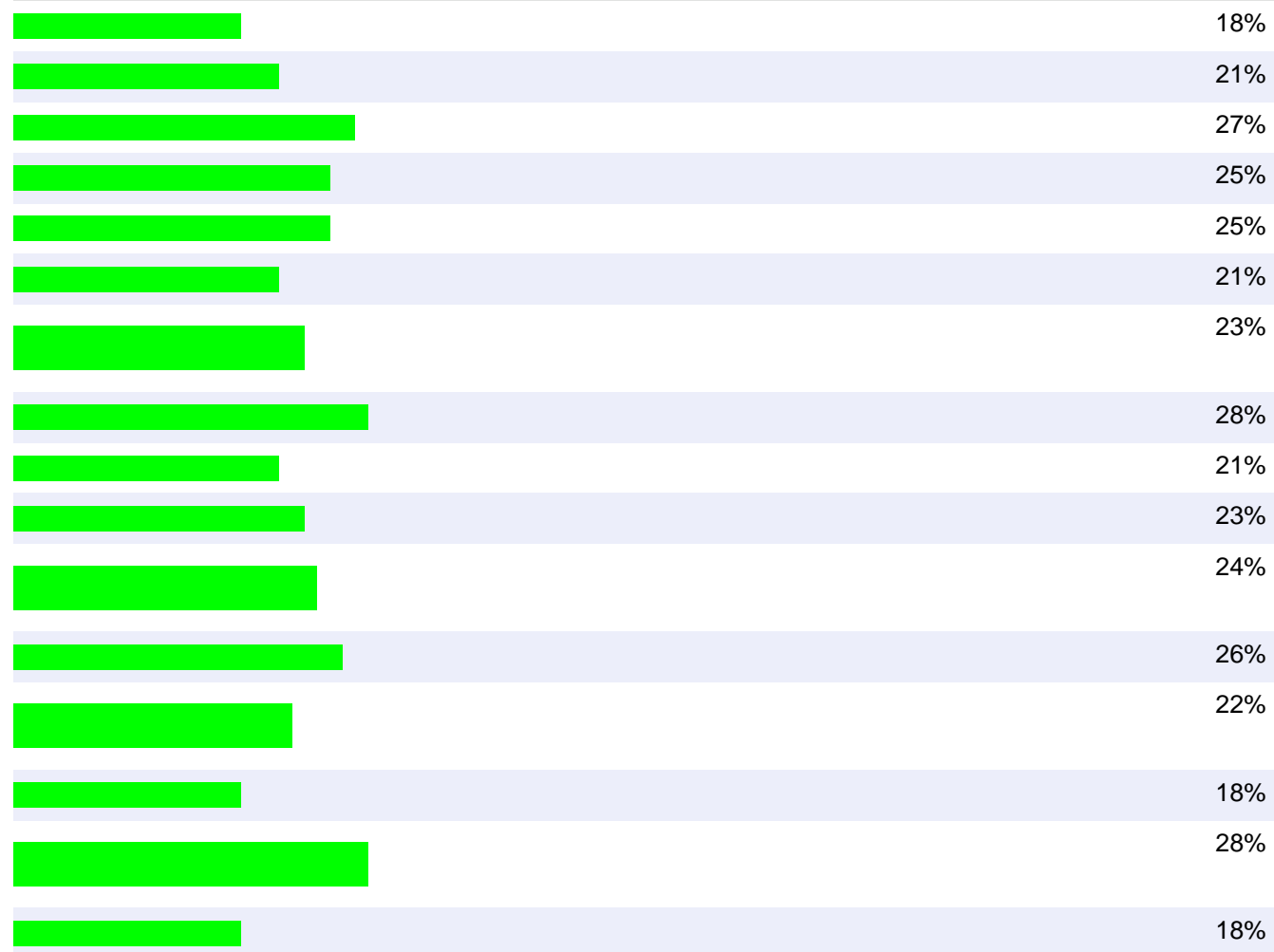
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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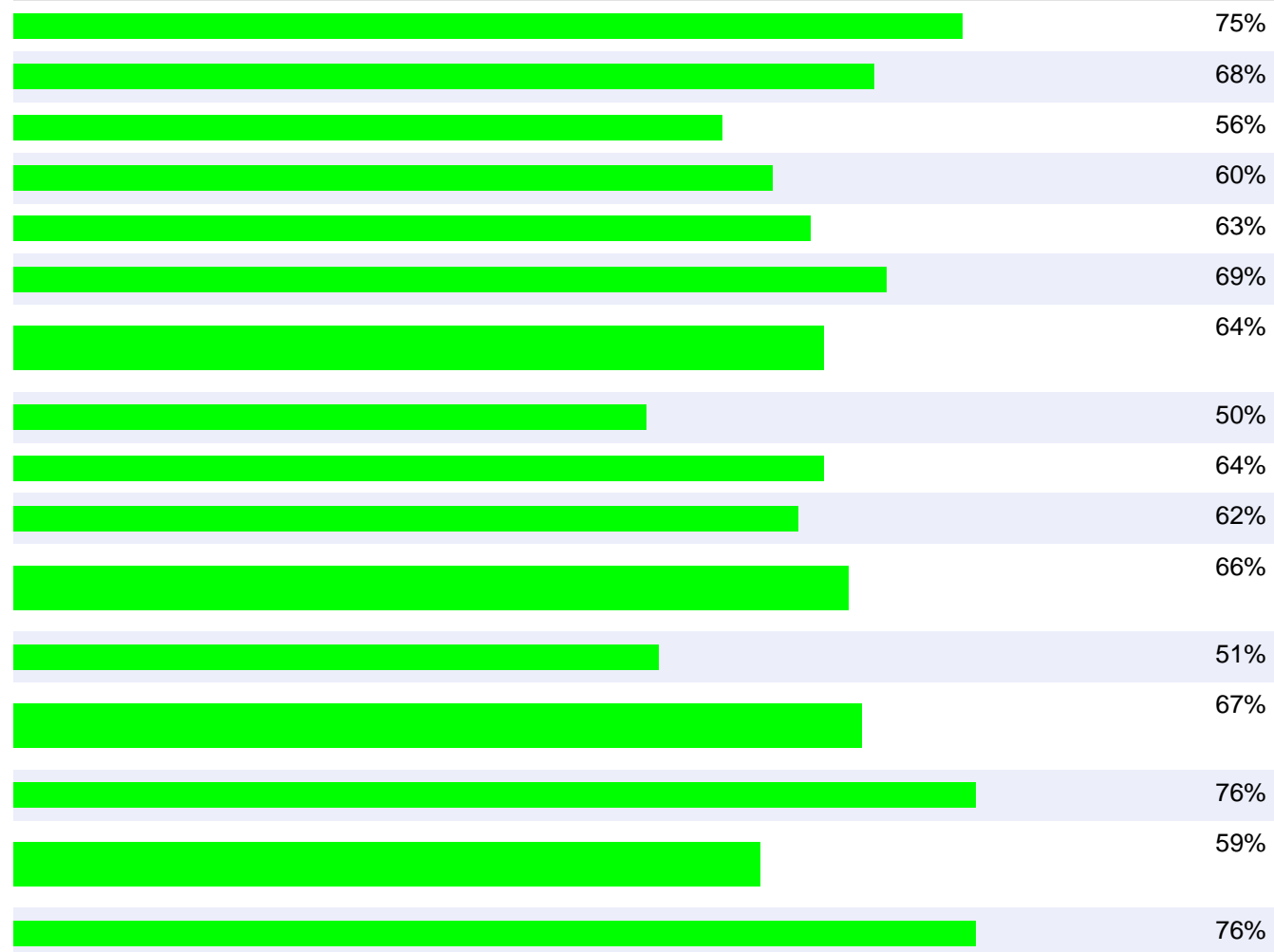
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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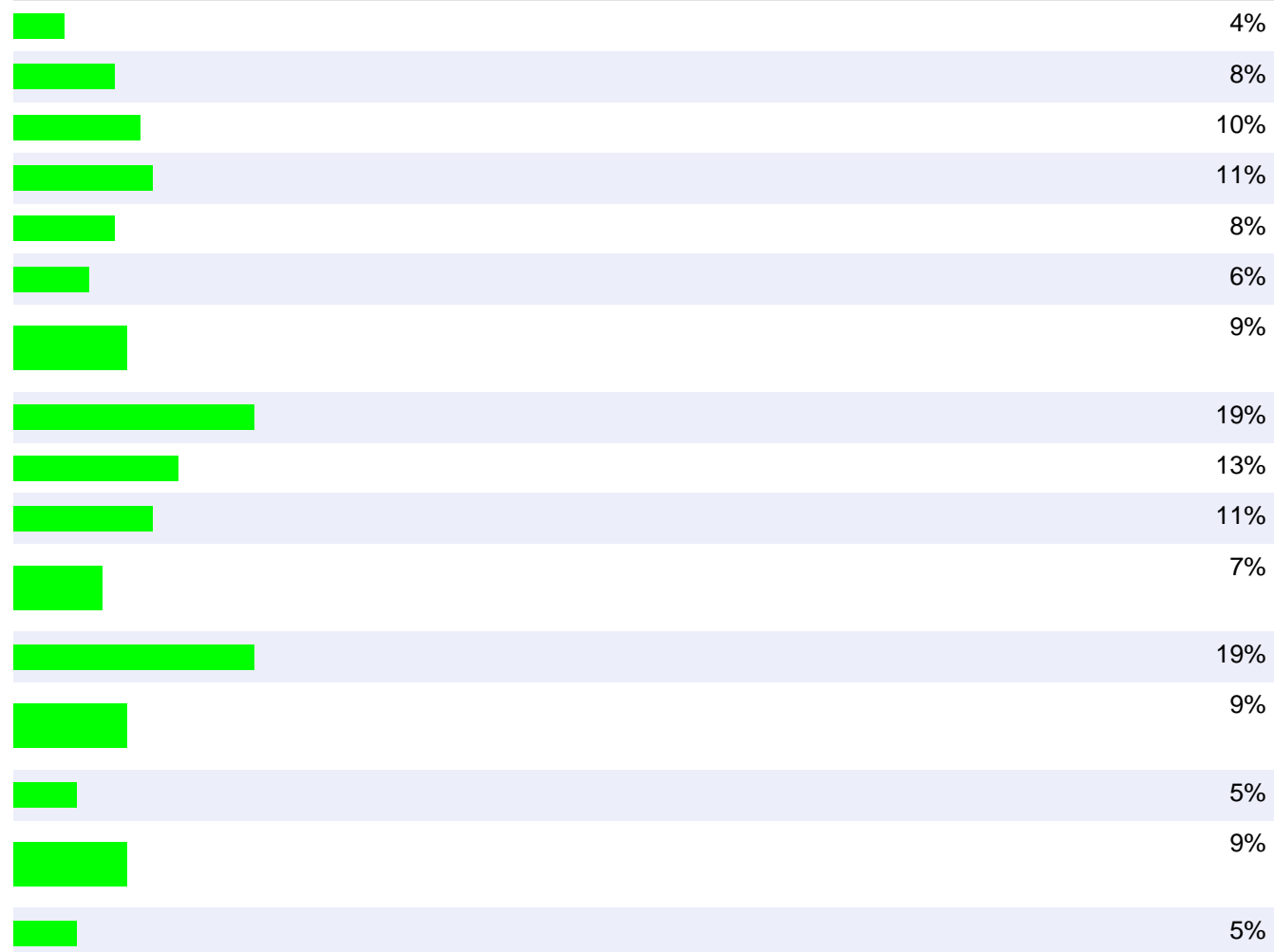
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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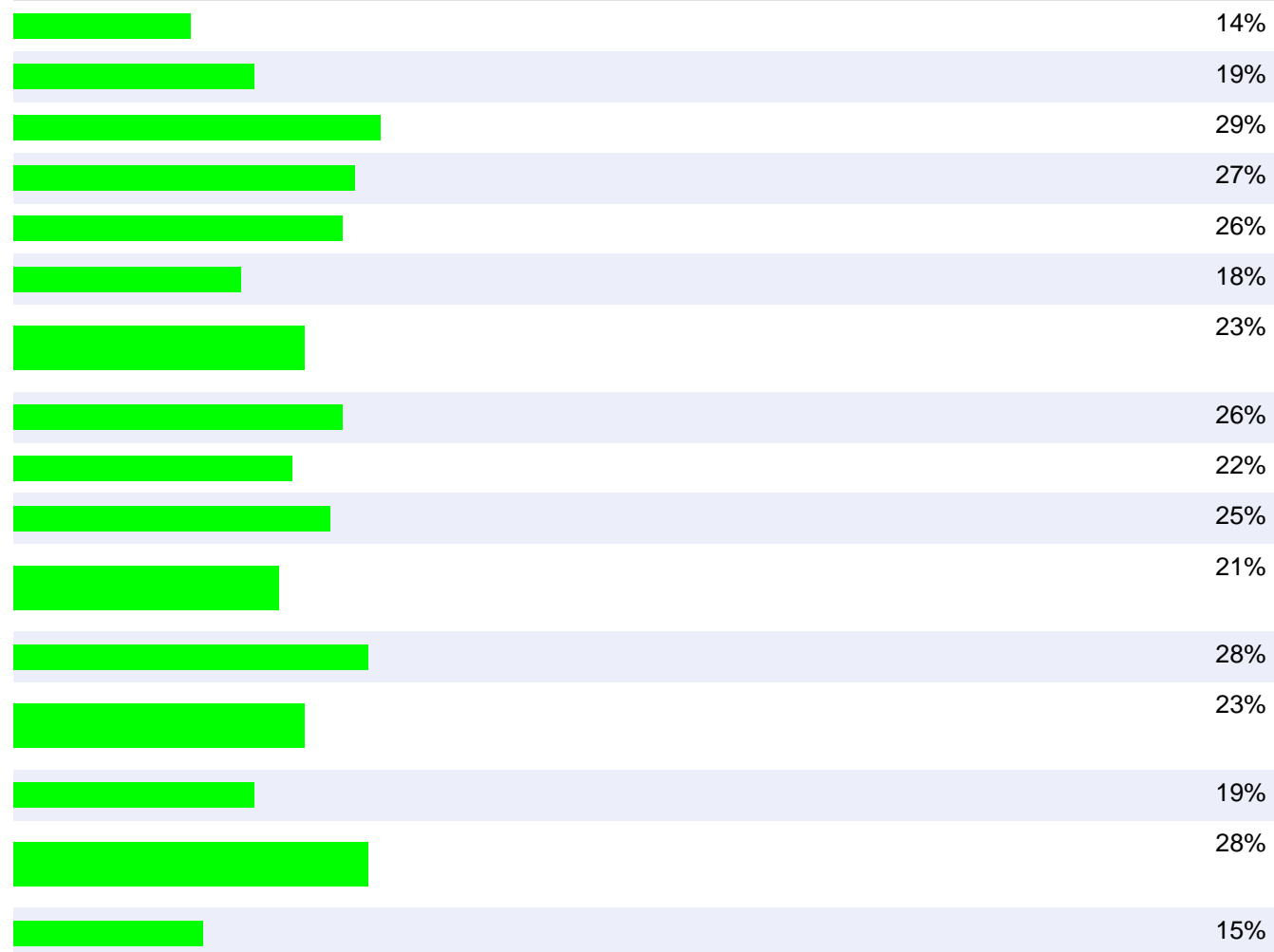
Percent of patients who reported NO,they would not recommend the hospital.



# Miami\_(HCAHPS)

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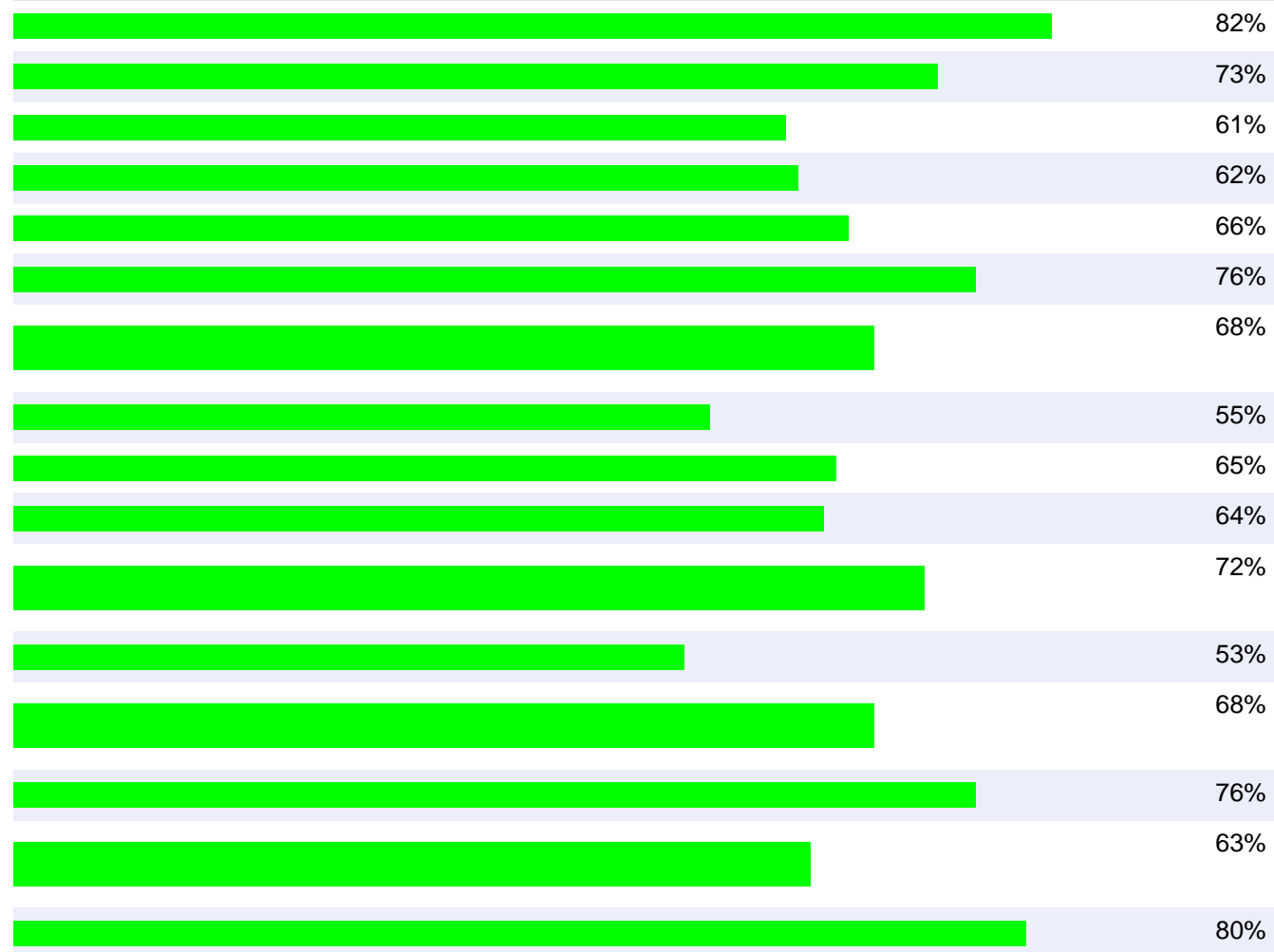
Percent of patients who reported YES,they would probably recommend the hospital.



# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would definitely recommend the hospital.





# Miami\_(HCAHPS)

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## Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more














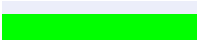

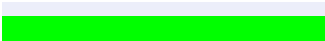
300 or more

300 or more

300 or more

# Miami\_(HCAHPS)

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Survey Response Rate Percent	Hospital Footnote
	29%
	25%
	25%
	27%
	22%
	24%
	16%
	16%
	29%
	25%
	37%
	15%
	24%
	18%
	23%
	30%

# Miami\_(HCAHPS)

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100167	PLANTATION GENERAL HOSPITAL	401 NW 42ND AVE
100181	LARKIN COMMUNITY HOSPITAL	7031 SW 62ND AVE
100183	CORAL GABLES HOSPITAL	3100 DOUGLAS RD
100187	PALMETTO GENERAL HOSPITAL	2001 W 68TH ST
100189	NORTHWEST MEDICAL CENTER	2801 N STATE RD 7
100200	BROWARD HEALTH IMPERIAL POINT MEDICAL CENTER	6401 N FEDERAL HWY
100209	KENDALL REGIONAL MEDICAL CENTER	11750 BIRD RD
100224	UNIVERSITY HOSPITAL AND MEDICAL CENTER	7201 N UNIVERSITY DR
100228	WESTSIDE REGIONAL MEDICAL CENTER	8201 W BROWARD BLVD
100230	MEMORIAL HOSPITAL PEMBROKE	7800 SHERIDAN ST
100240	ANNE BATES LEACH EYE HOSPITAL	900 NW 17TH ST
100268	WEST BOCA MEDICAL CENTER	21644 STATE RD 7
100276	CORAL SPRINGS MEDICAL CENTER	3000 CORAL HILLS DR
100277	DOUGLAS GARDENS HOSPITAL	5200 NE 2ND AVE

# Miami\_(HCAHPS)

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PLANTATION FL

SOUTH MIAMI FL

CORAL GABLES FL

HIALEAH FL

MARGATE FL

FORT FL

LAUDERDALE

MIAMI FL

TAMARAC FL

PLANTATION FL

PEMBROKE PINES FL

MIAMI FL

BOCA RATON FL

CORAL SPRINGS FL

MIAMI FL

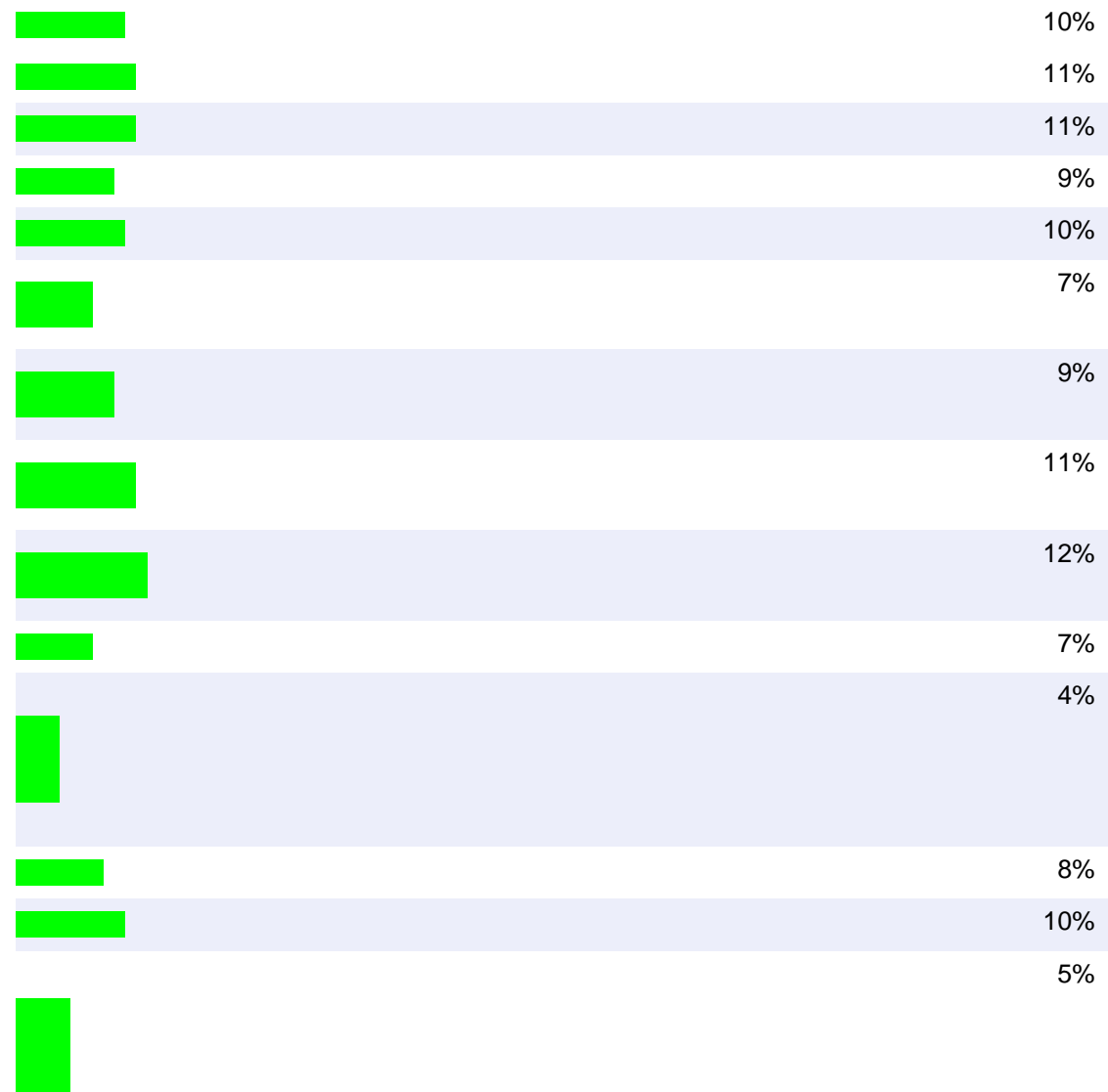
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33317	BROWARD	9545875010
33143	MIAMI-DADE	3052847500
33134	MIAMI-DADE	3054458461
33016	MIAMI-DADE	3058235000
33063	BROWARD	9549740400
33308	BROWARD	9547768500
33175	MIAMI-DADE	3052233000
33321	BROWARD	9547212200
33324	BROWARD	9544736600
33024	BROWARD	9549629650
33136	MIAMI-DADE	3053266000
33428	PALM BEACH	5614888000
33065	BROWARD	9543443000
33137	MIAMI-DADE	3057518626

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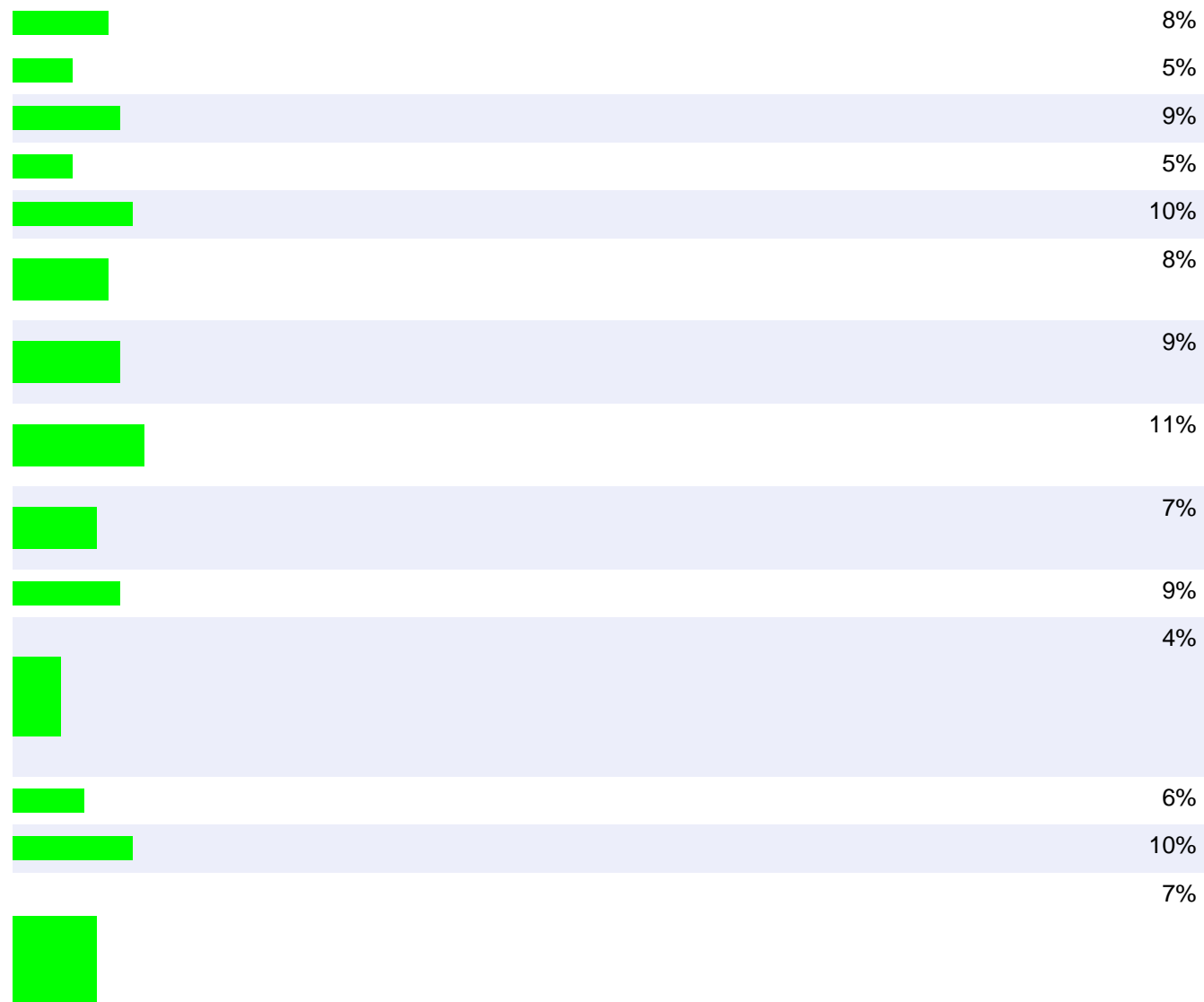
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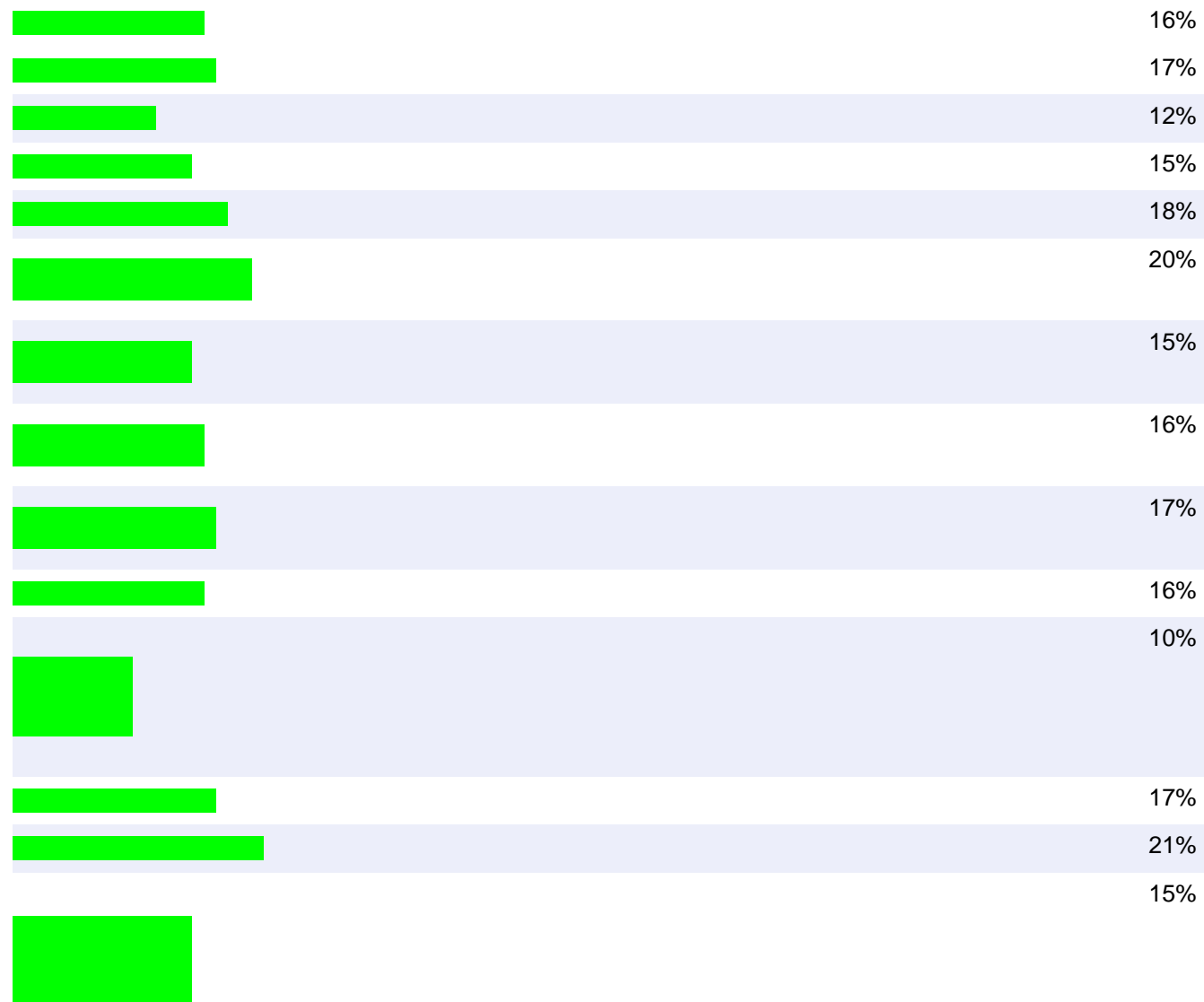
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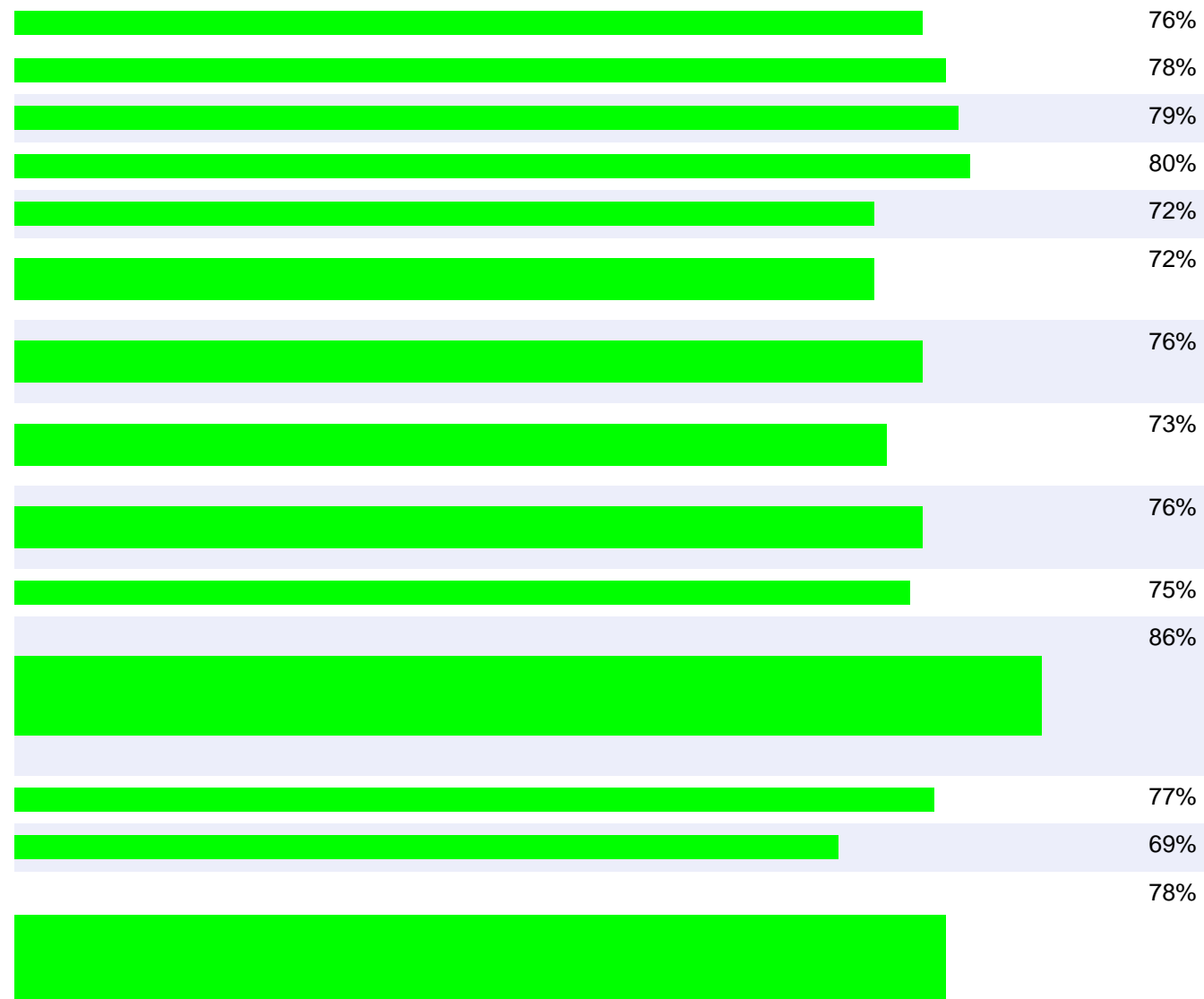
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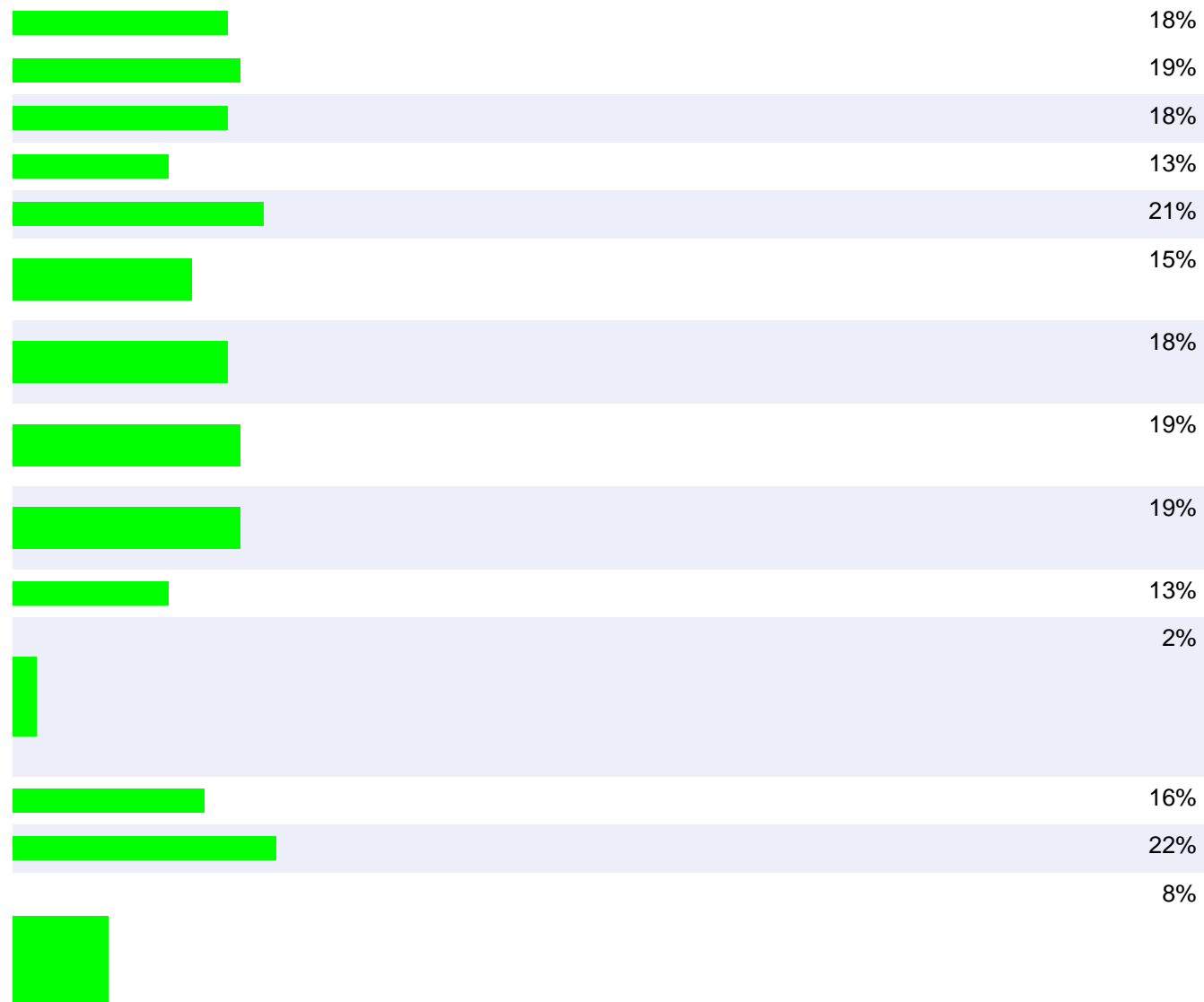
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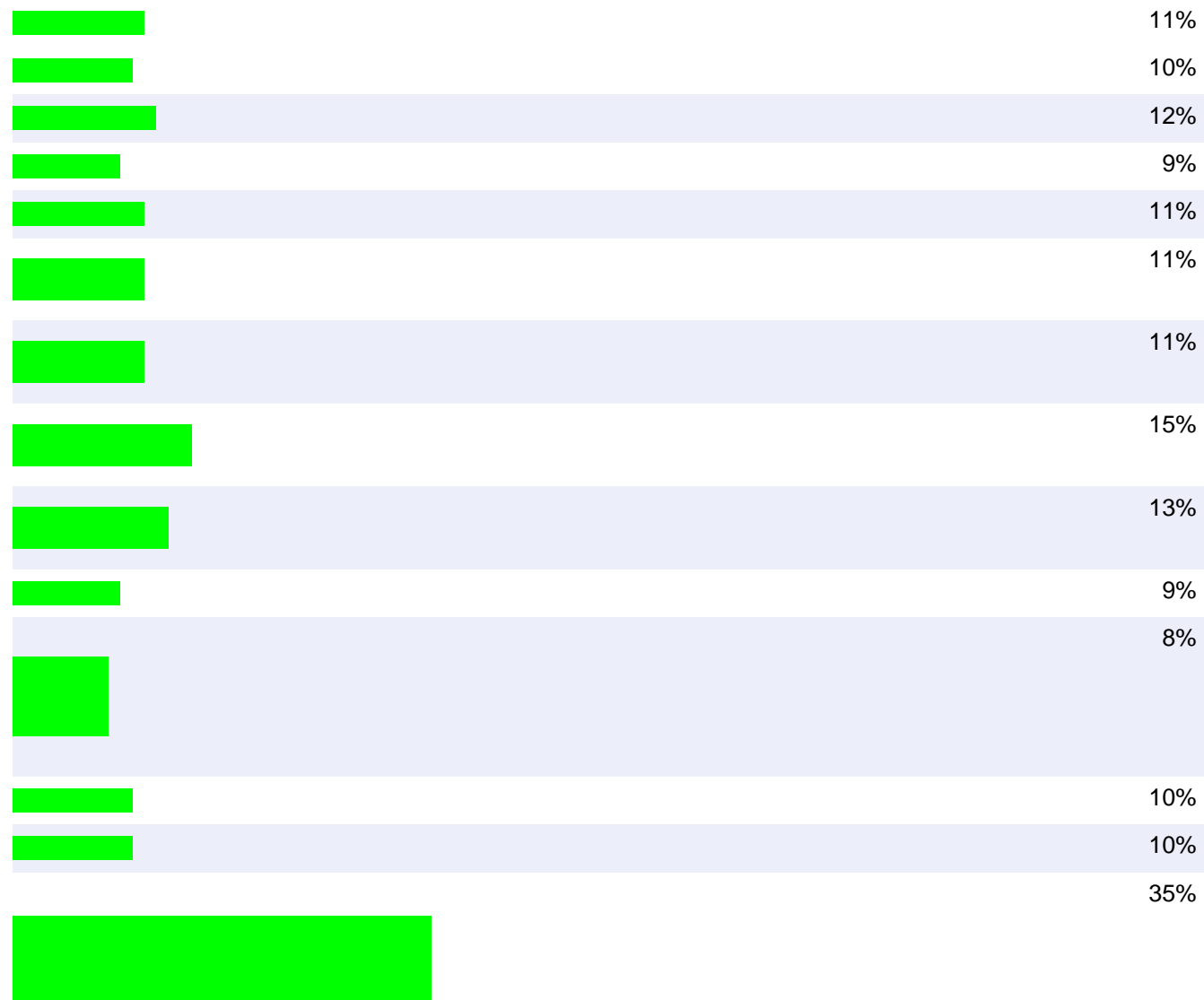
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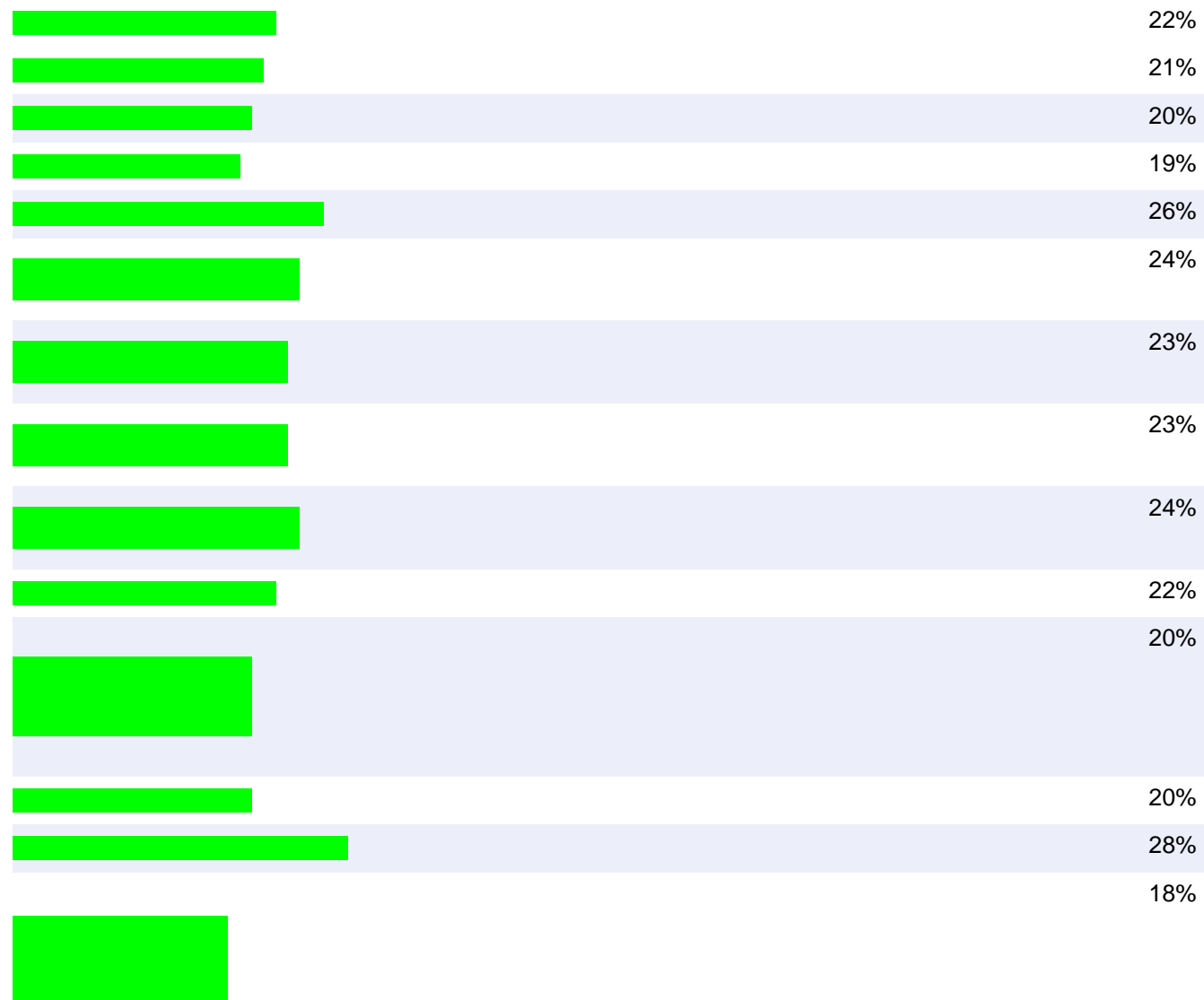
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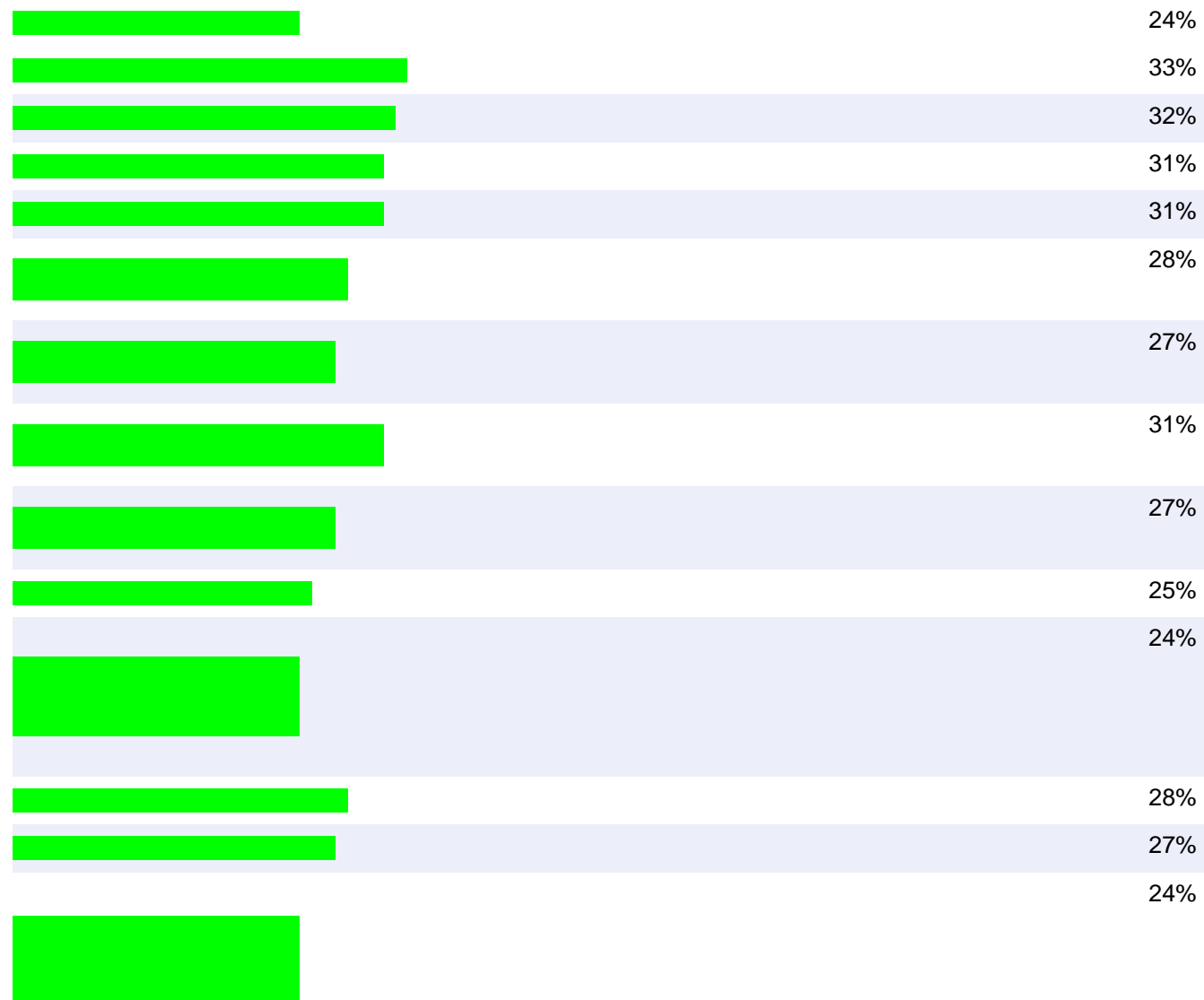
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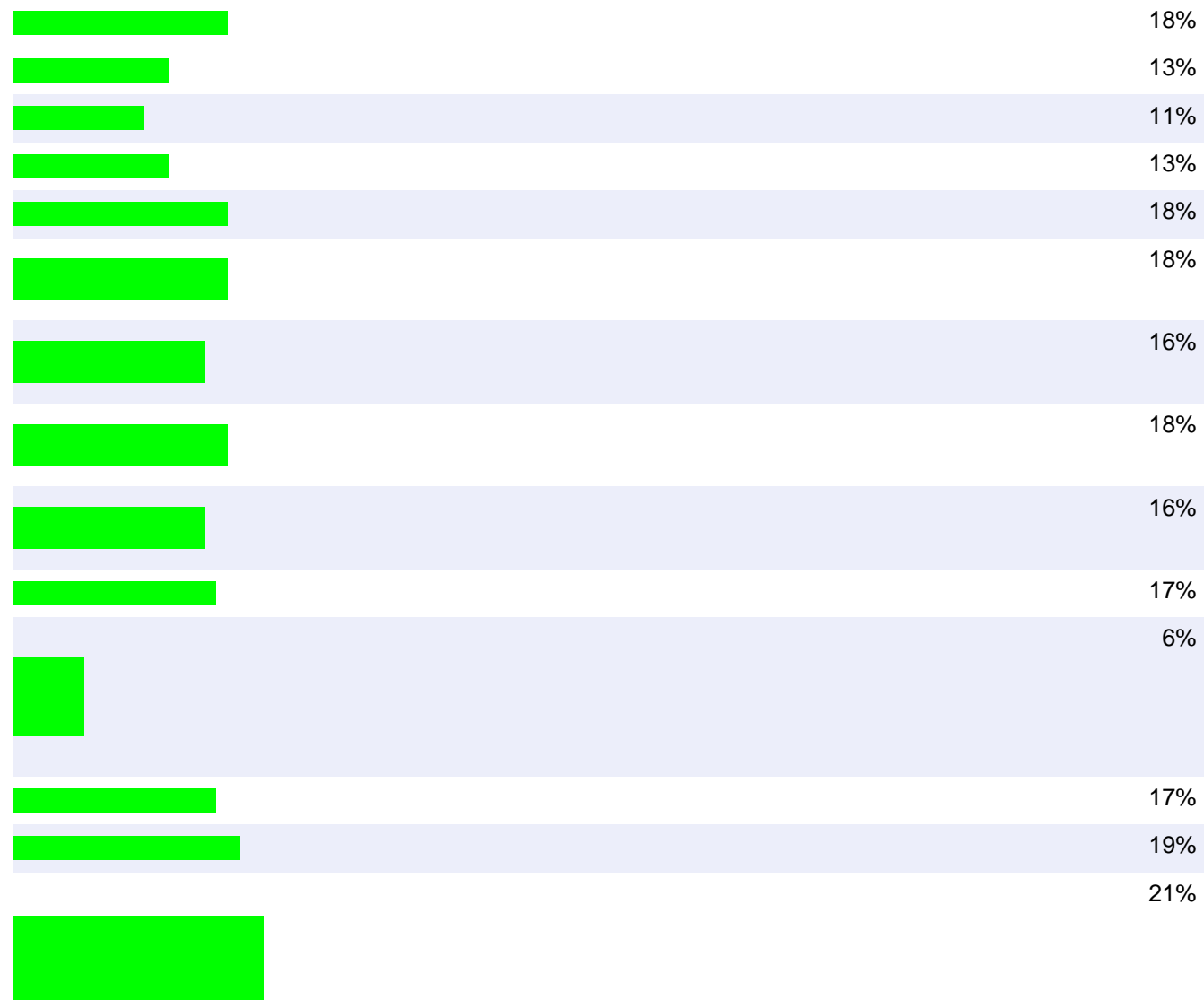
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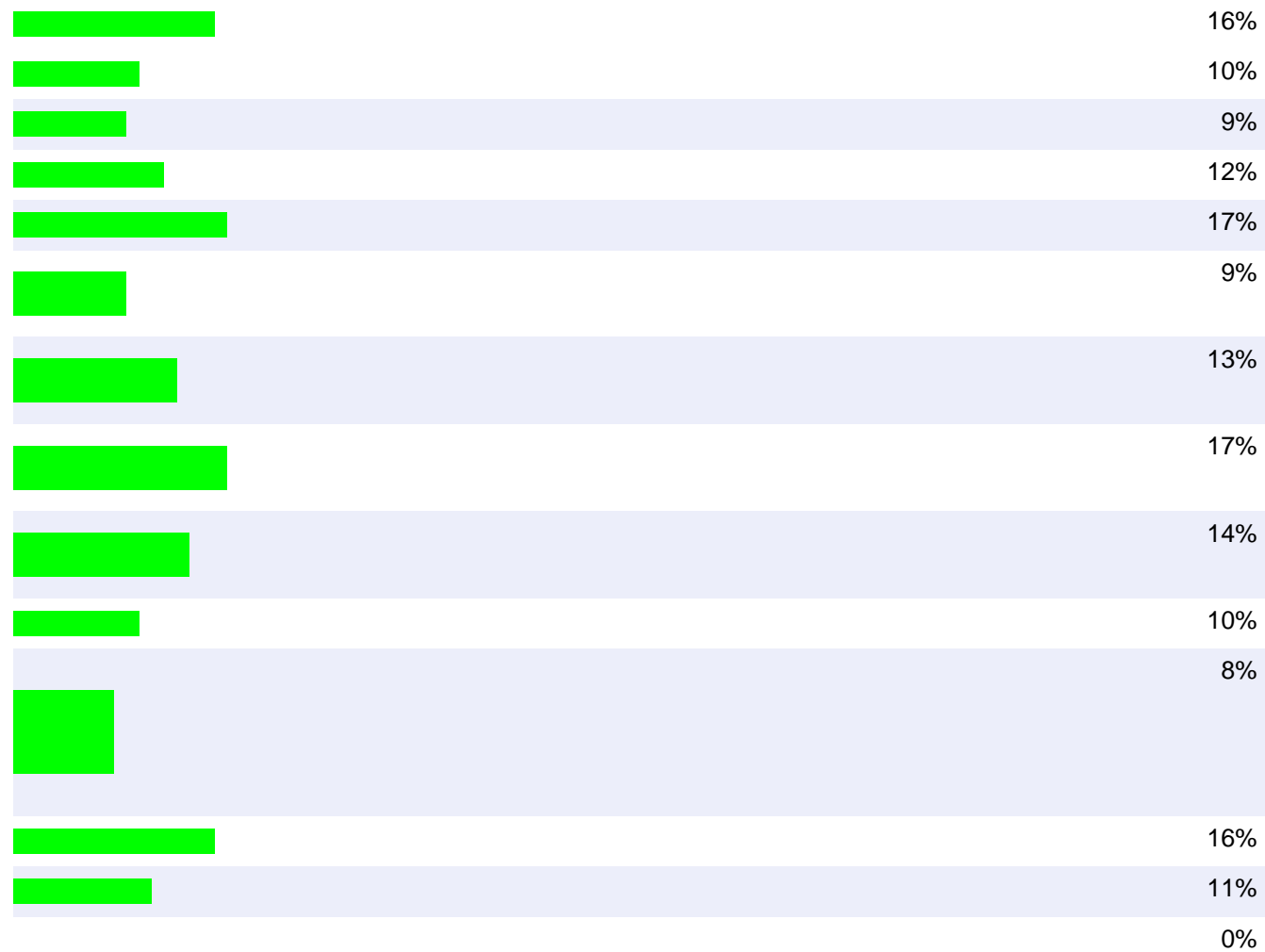
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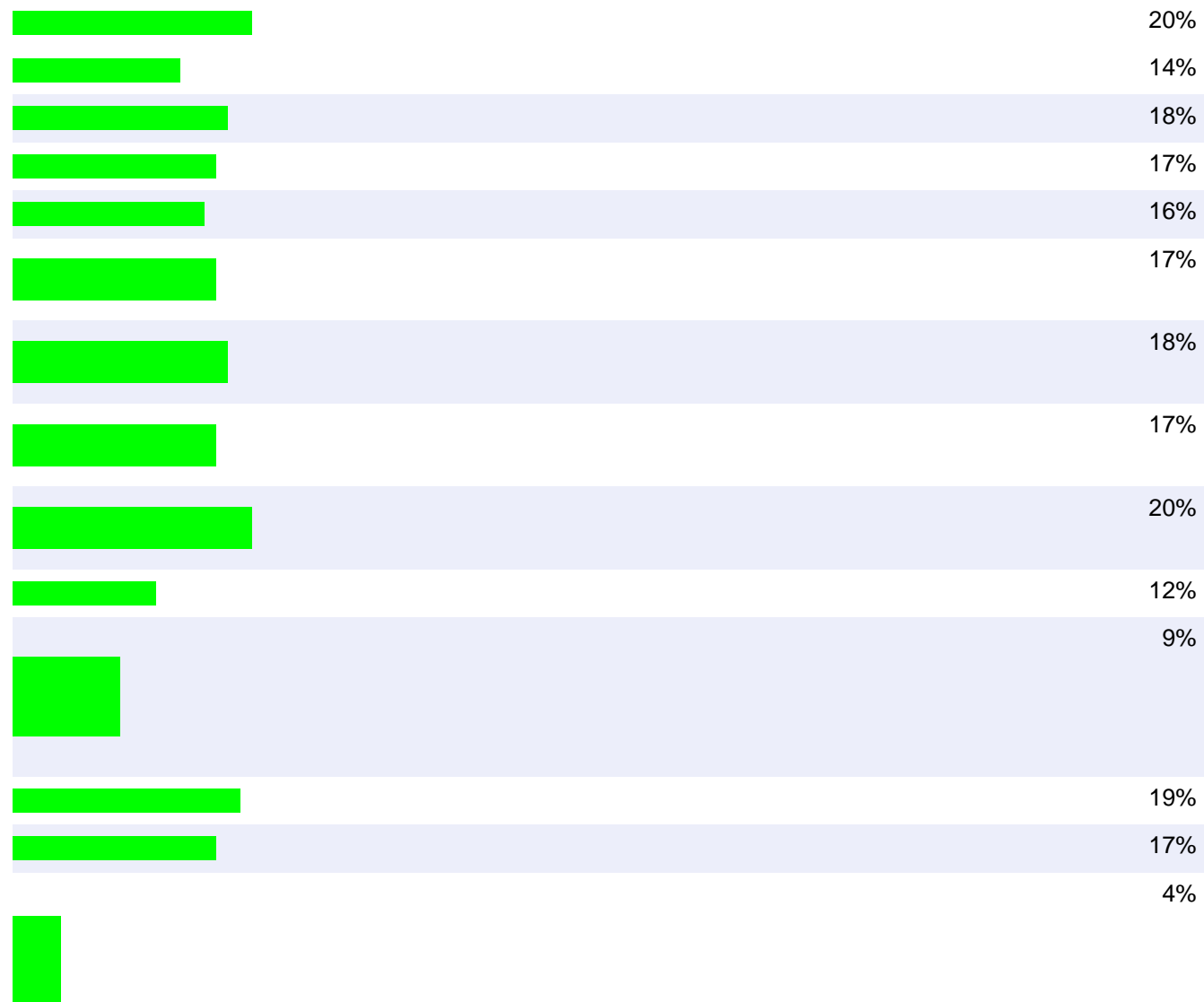
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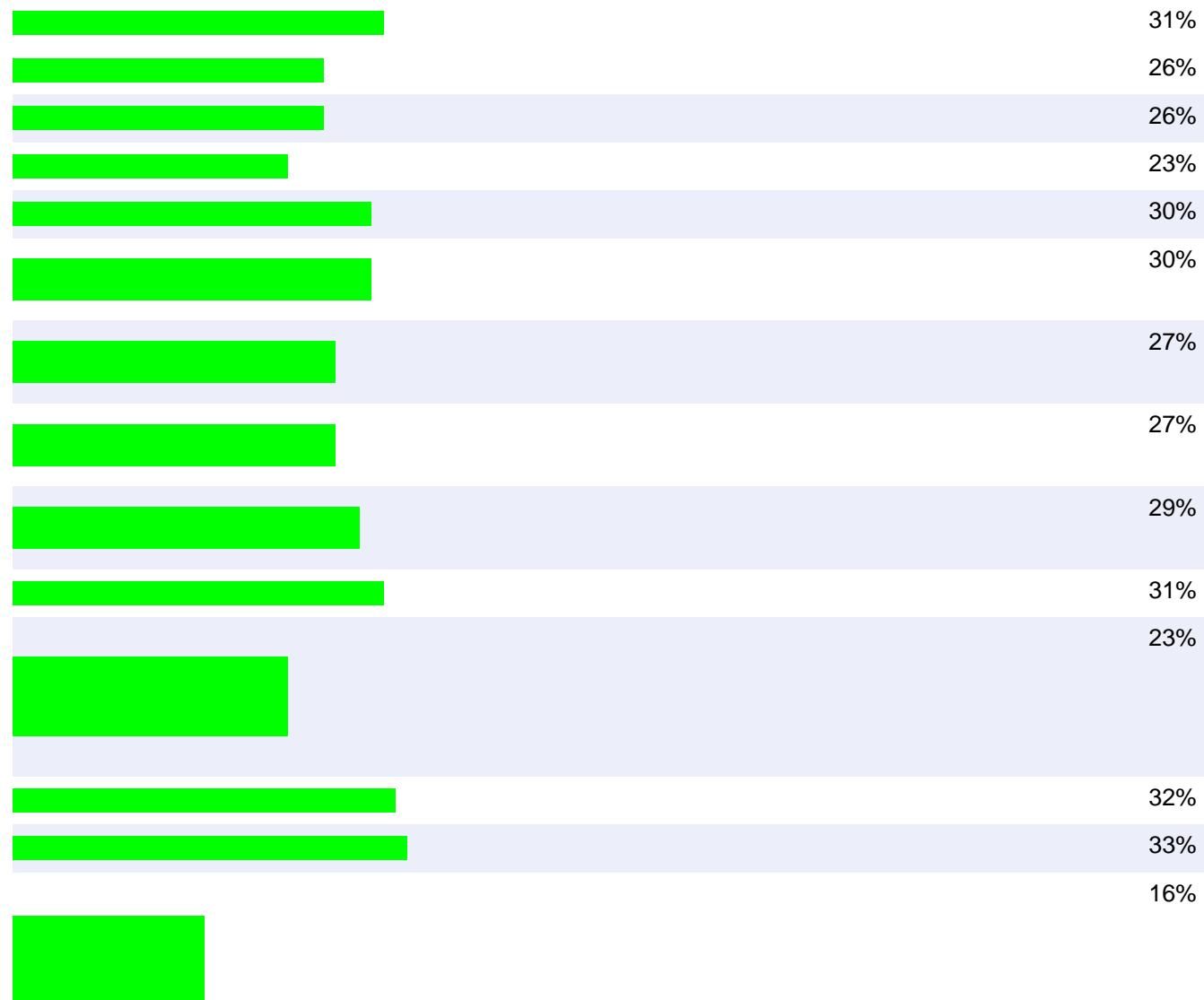
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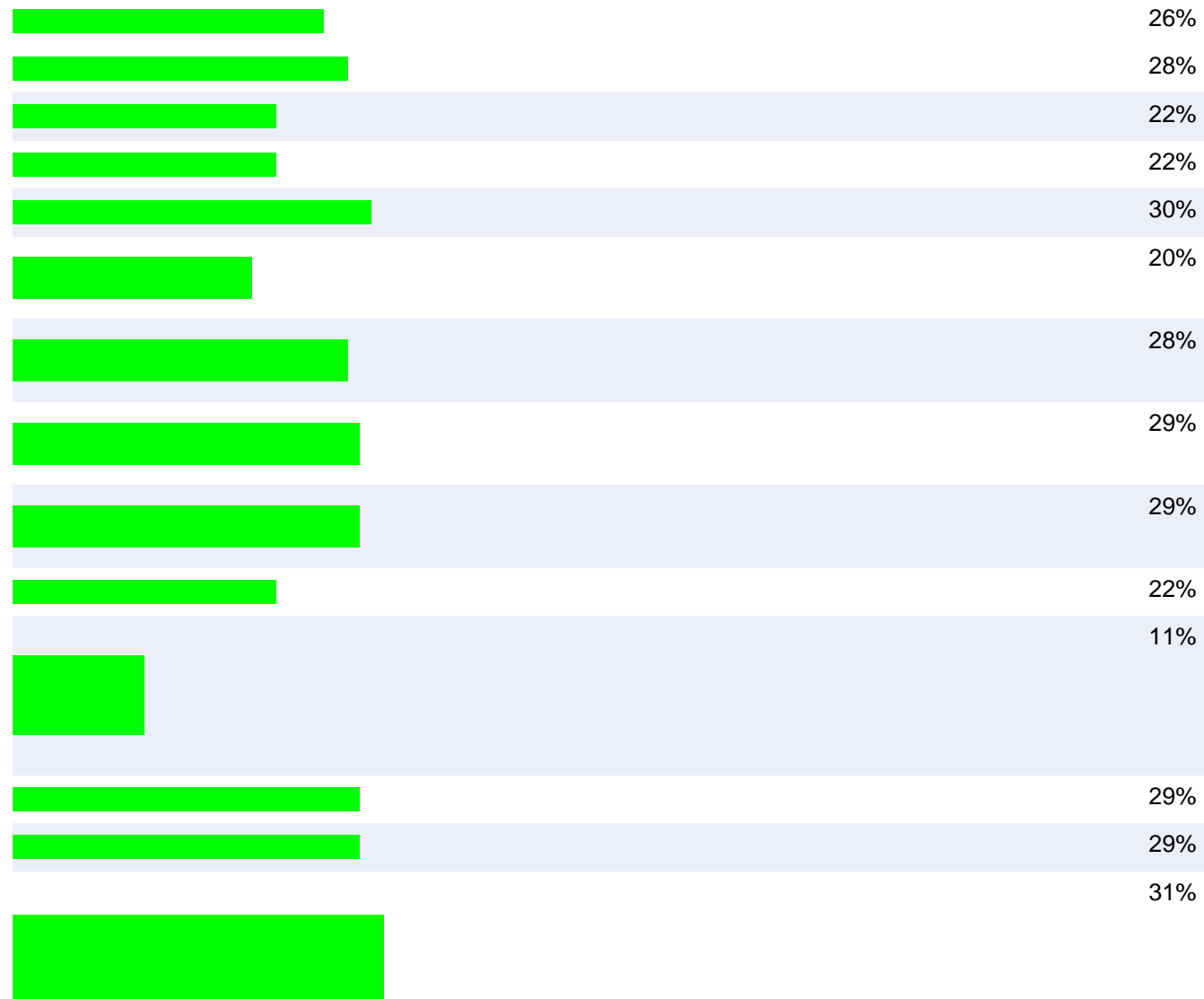
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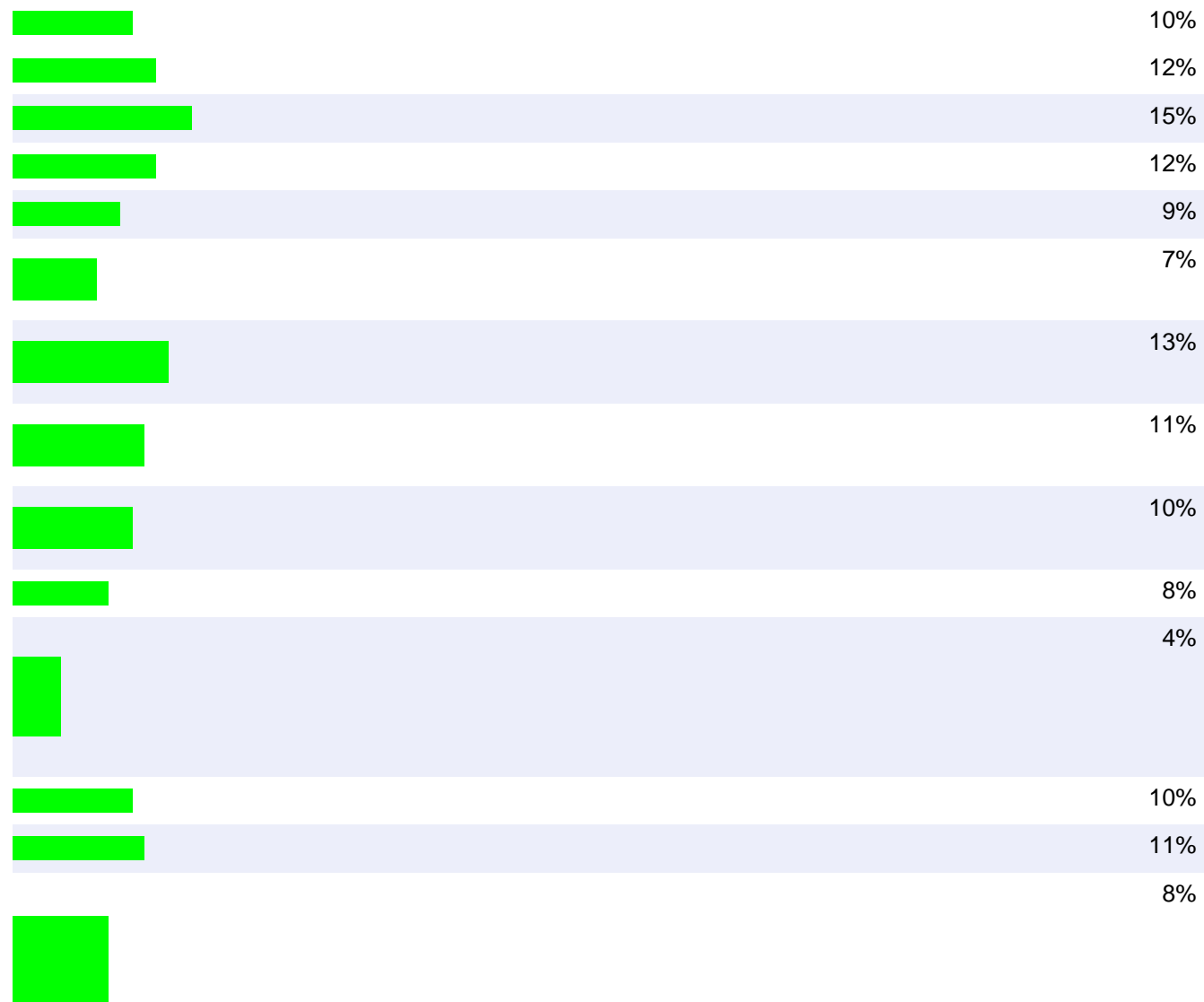
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# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Fewer than 100

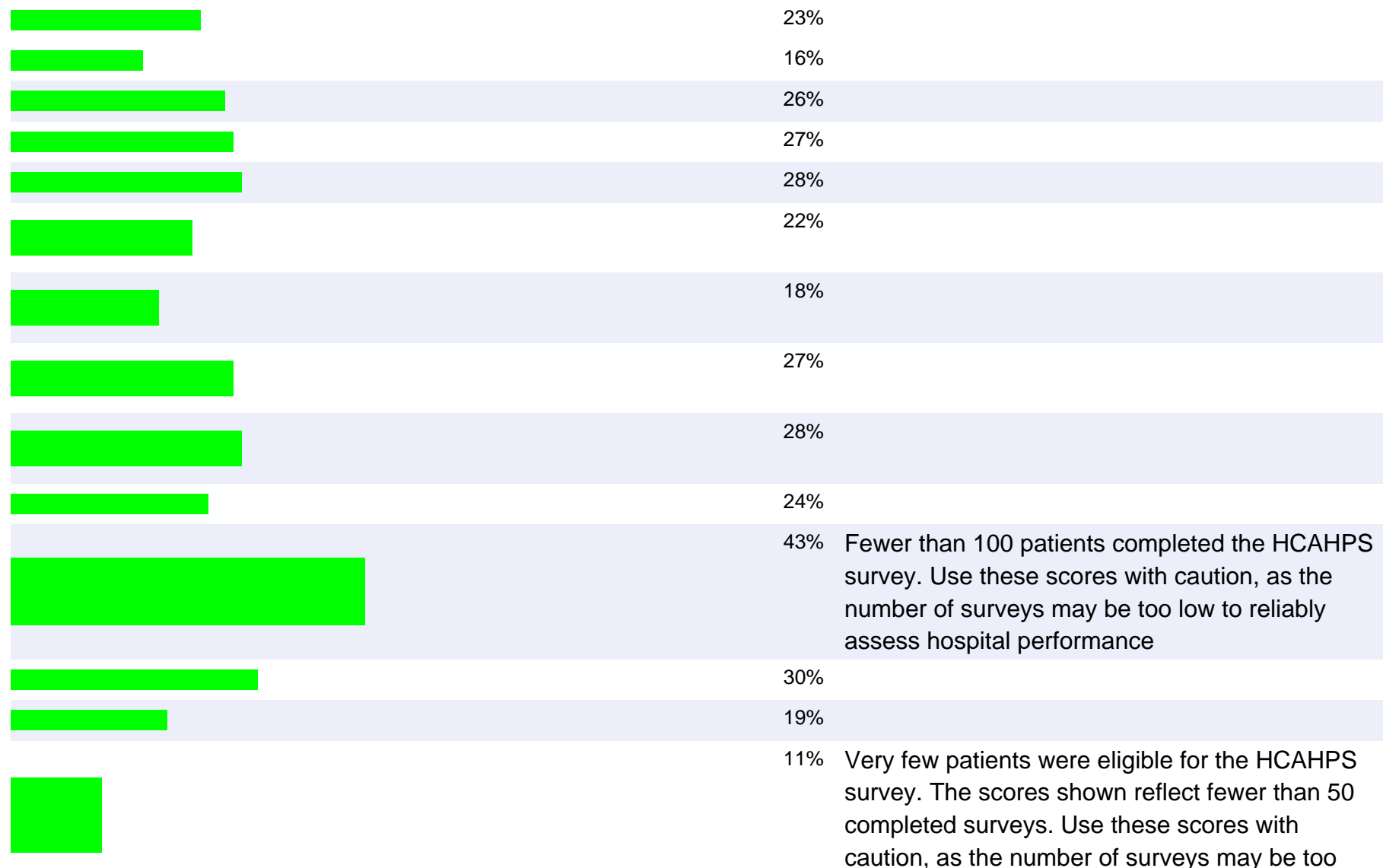
300 or more

300 or more

Fewer than 100

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100281	MEMORIAL HOSPITAL WEST	703 N FLAMINGO RD
100284	WESTCHESTER GENERAL HOSPITAL	2500 SW 75TH AVE
100285	MEMORIAL HOSPITAL MIRAMAR	1901 SW 172ND AVE
100289	CLEVELAND CLINIC HOSPITAL	3100 WESTON RD
100296	DOCTORS HOSPITAL INC	5000 UNIVERSITY DR
100314	WEST KENDALL BAPTIST HOSPITAL	9555 SW 162 AVE

# Miami\_(HCAHPS)

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	PEMBROKE PINES	FL
	MIAMI	FL
	MIRAMAR	FL
	WESTON	FL
	CORAL GABLES	FL
	MIAMI	FL

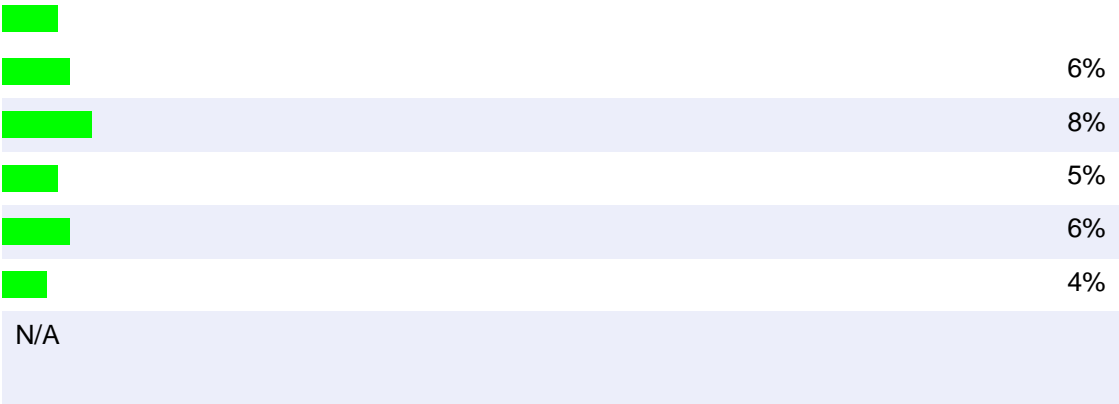
# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

33028	BROWARD	9544365000
33155	MIAMI-DADE	3052639270
33029	BROWARD	9545384810
33331	BROWARD	9546895000
33146	MIAMI-DADE	3056662111
33196	MIAMI-DADE	7864672011

# Miami\_(HCAHPS)

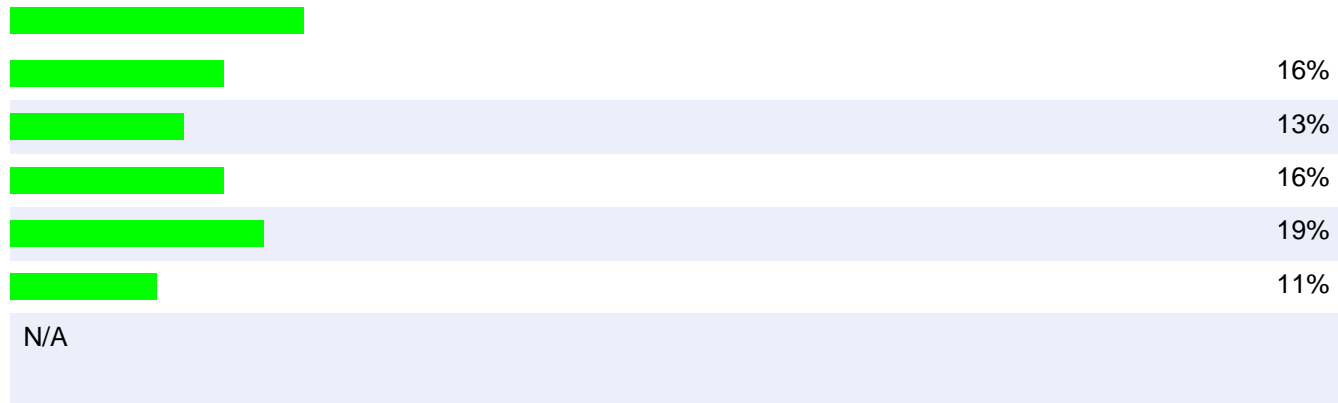
Based on Survey of Patients' Hospital Experiences (HCAHPS)





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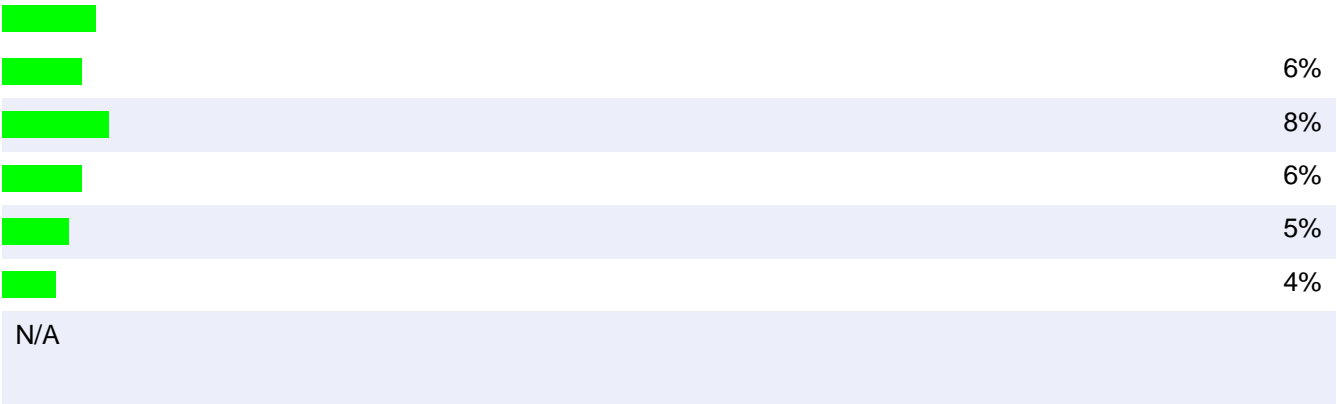
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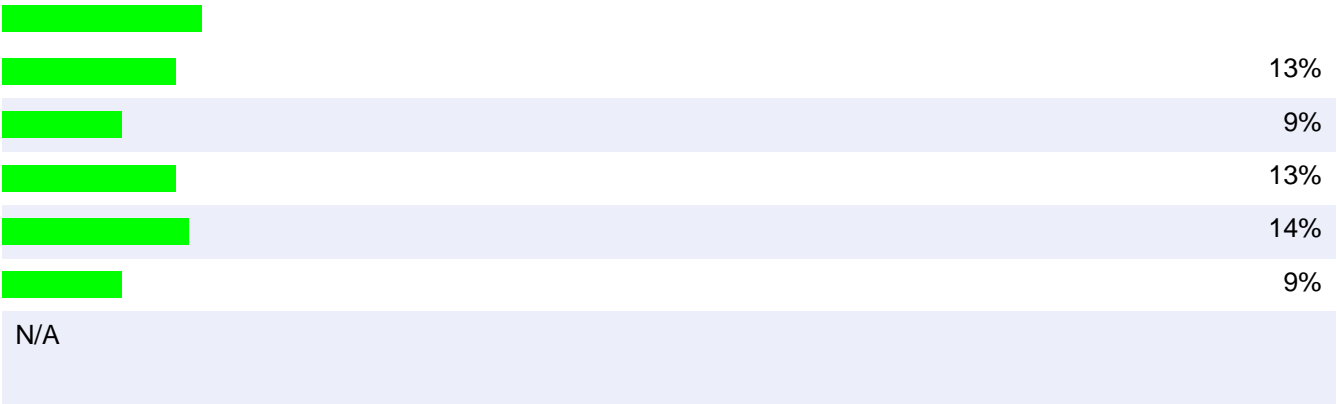
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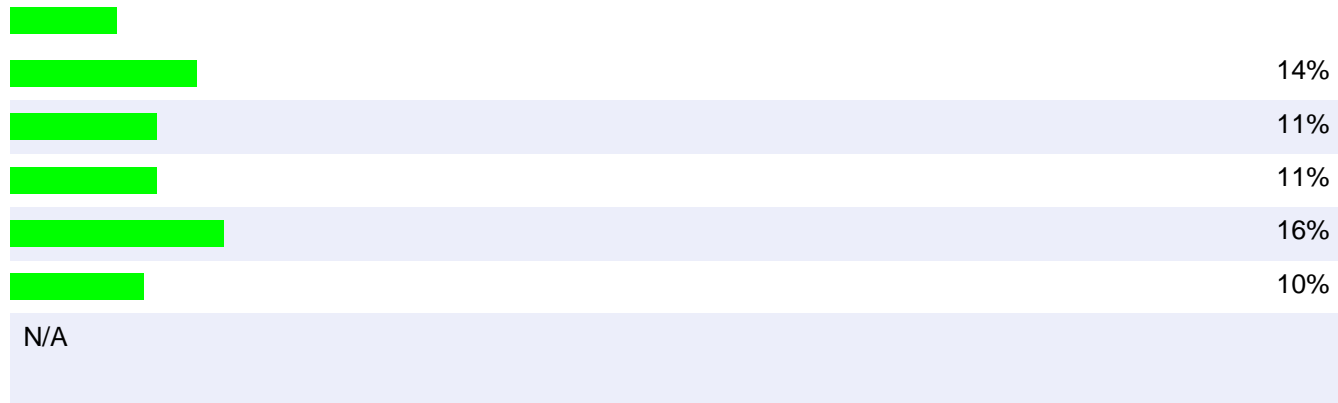
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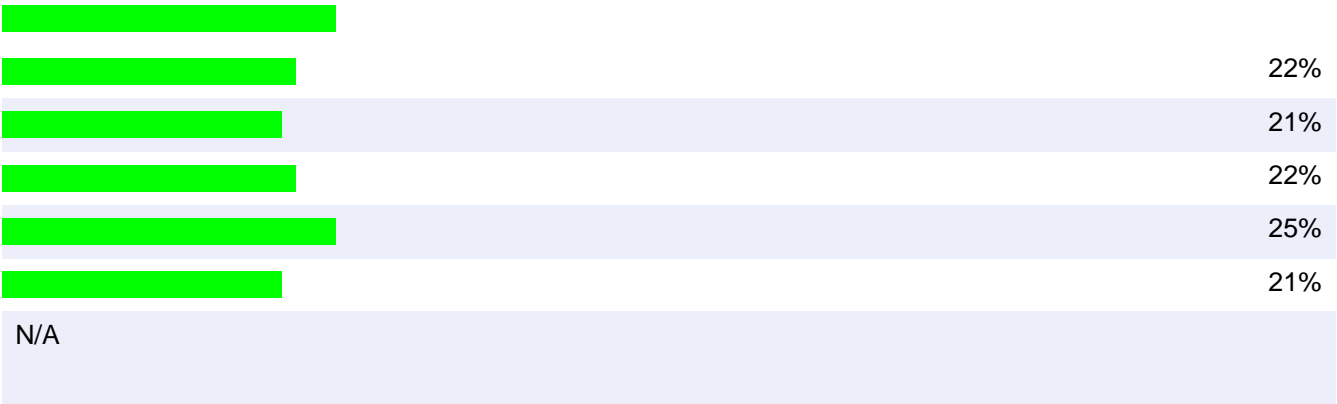
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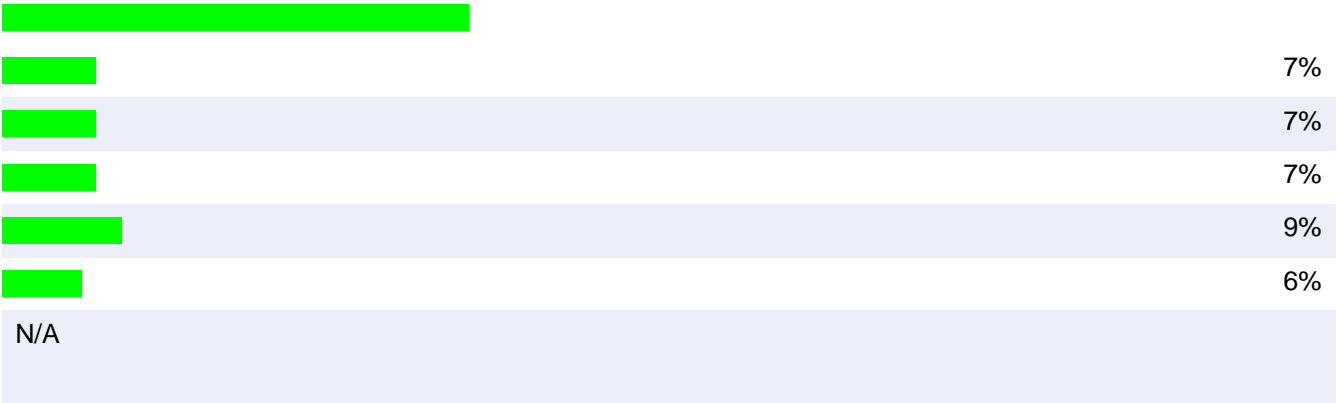
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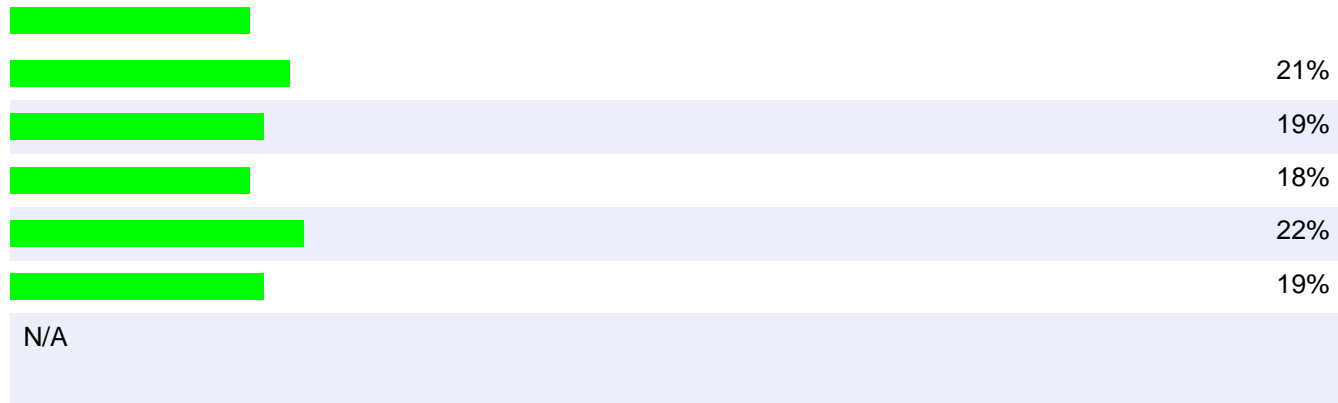
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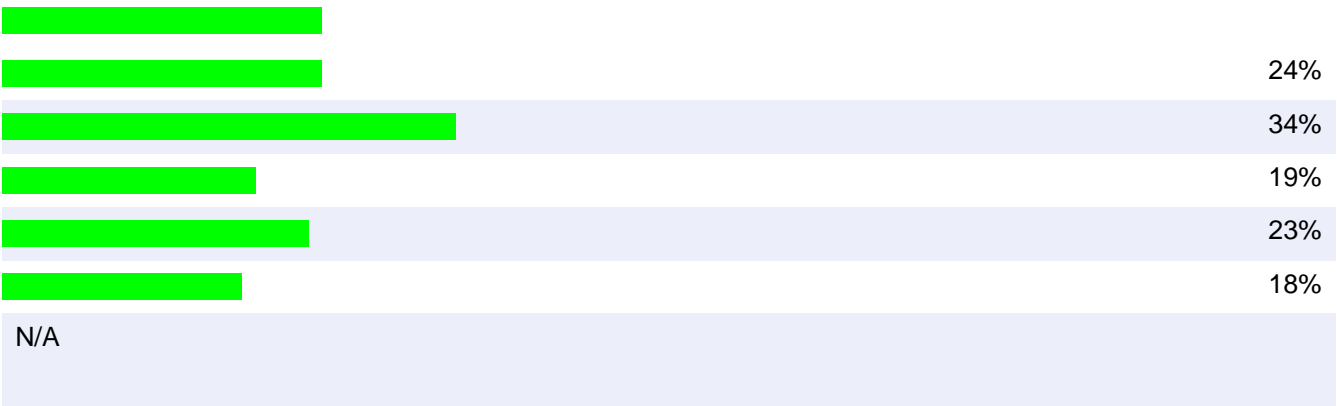
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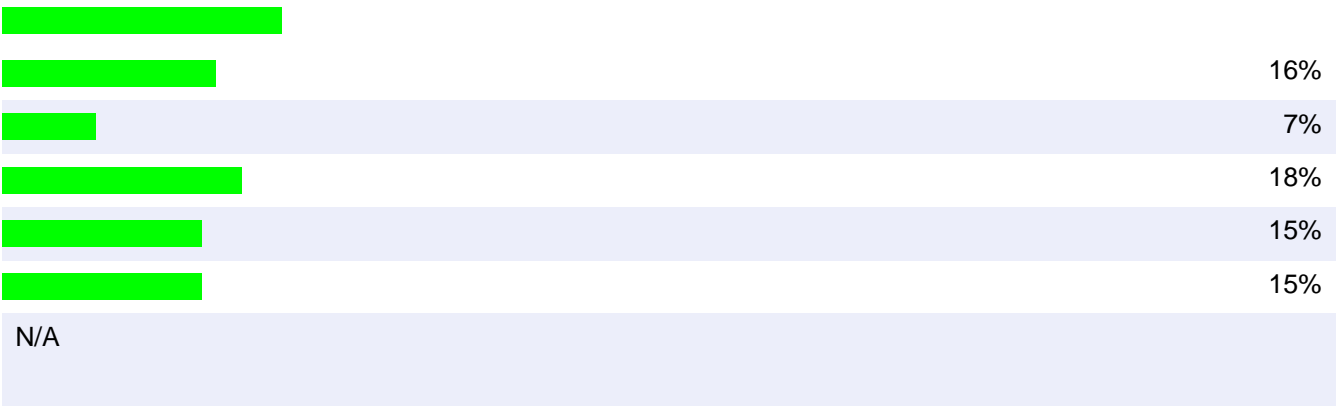
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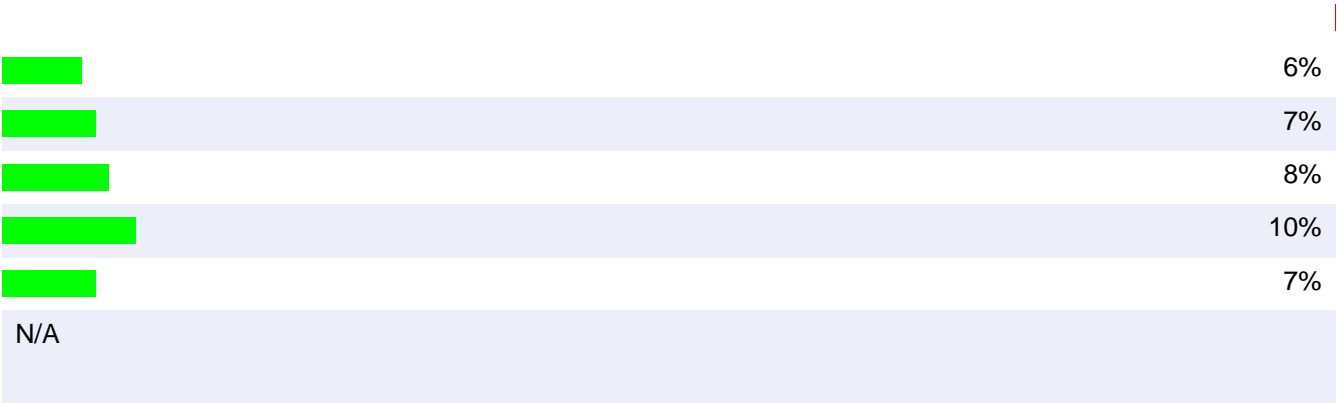
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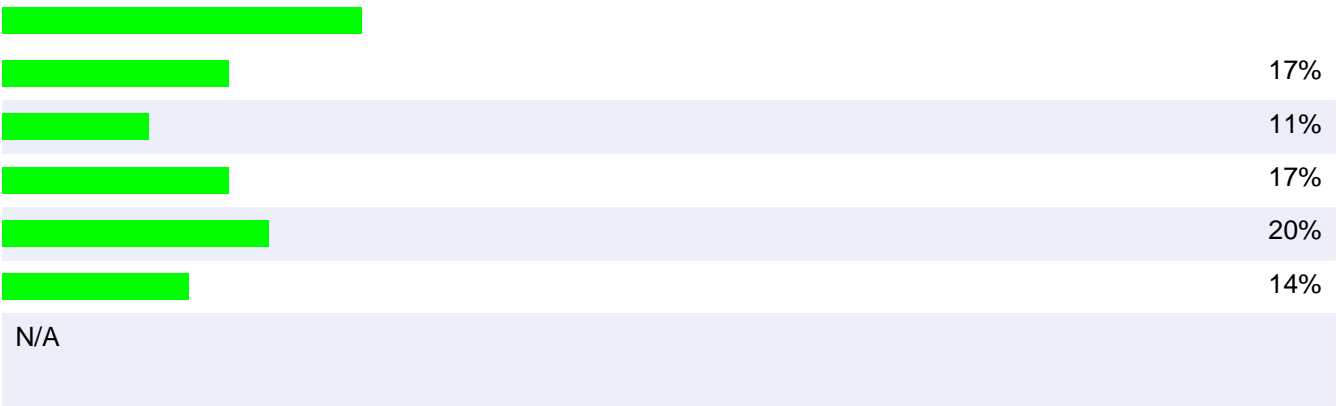
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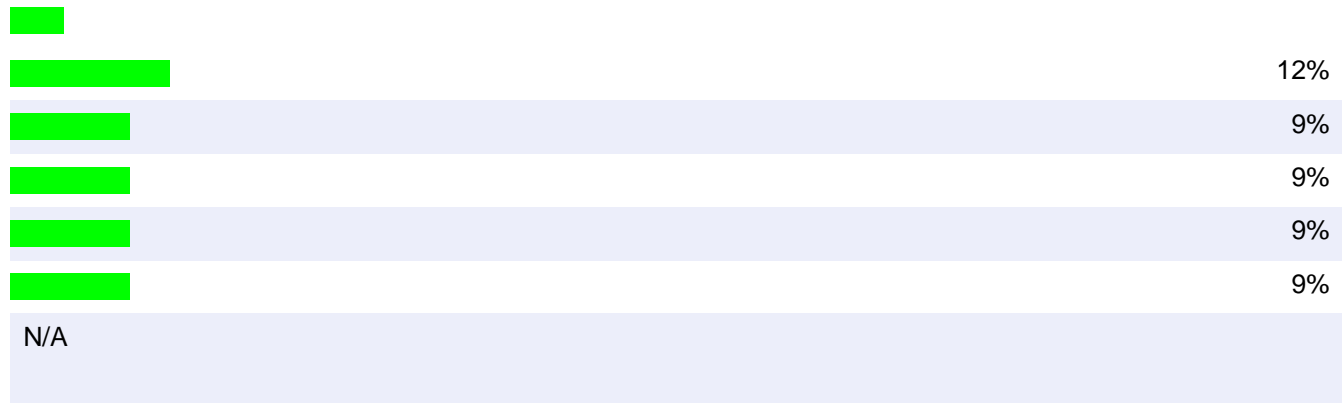
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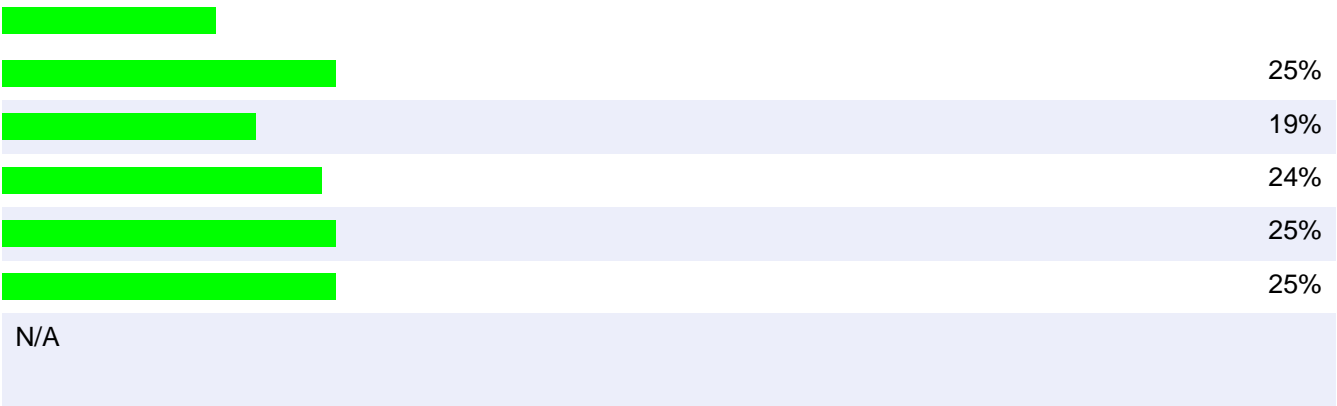
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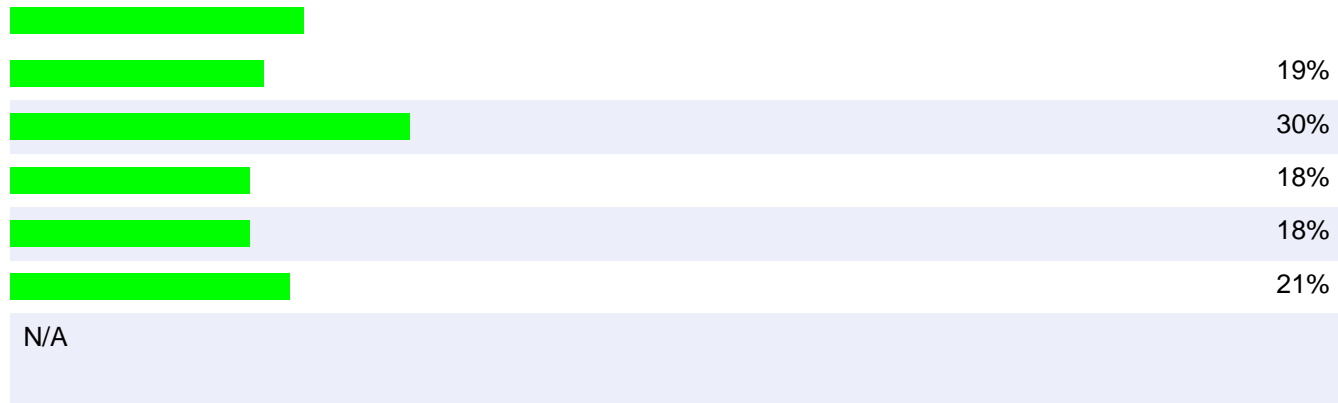
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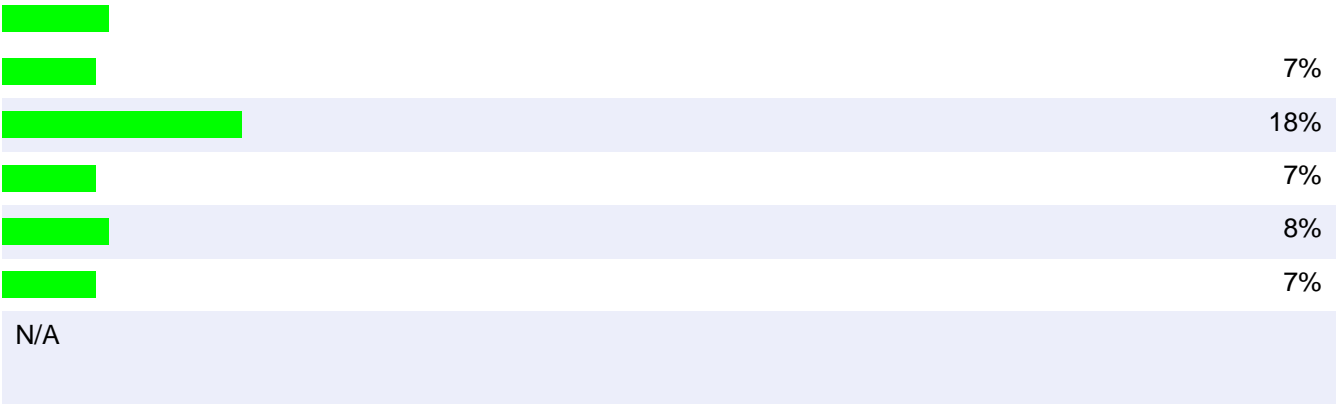
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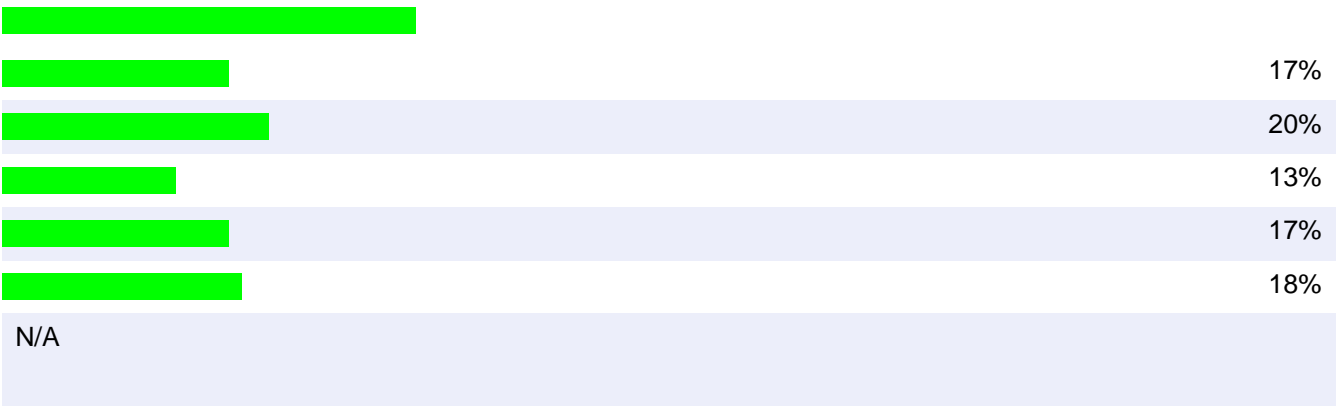
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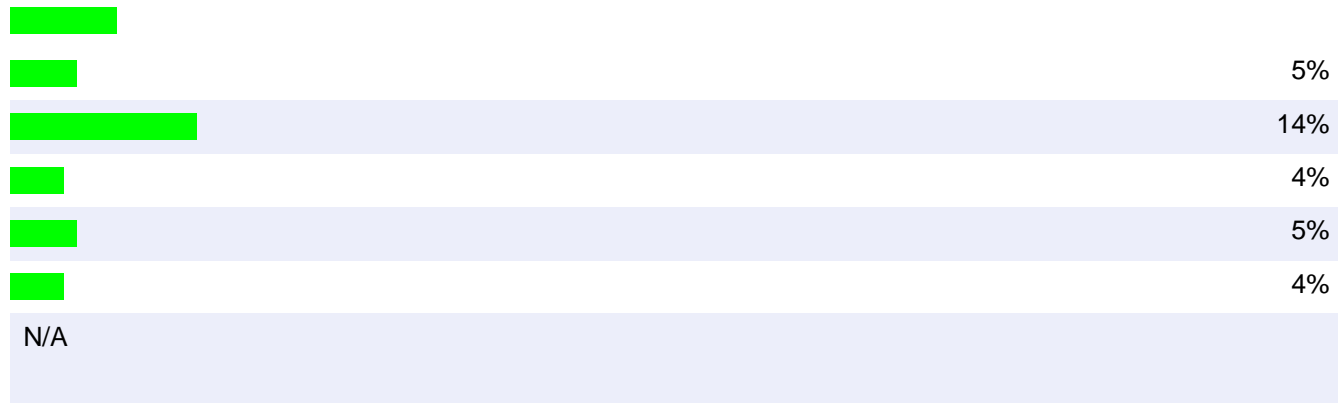
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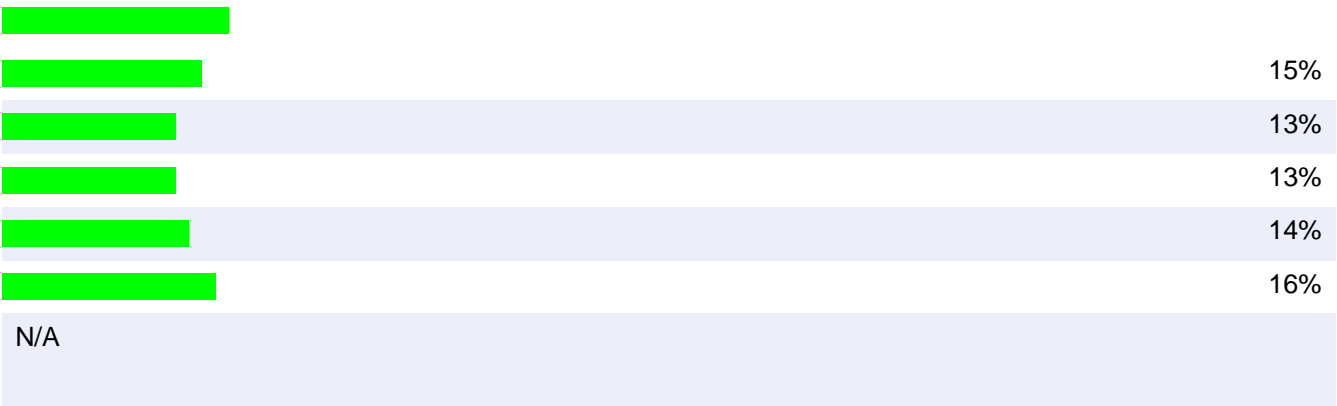
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# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

N/A

# Miami\_(HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	low to reliably assess hospital performance
	27%
	14%
	25%
	36%
	30%
N/A	Survey results are not available for this reporting period